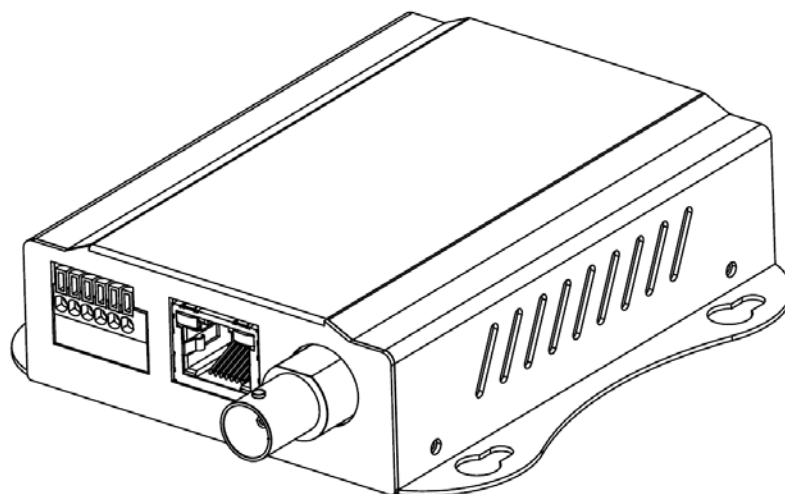


# **H.264 Multi-Profile 1-Channel Video Server**



## *User's Manual*

Firmware Version 6.E.x.

## Owner's Record

The model and serial numbers are located at the bottom of device. Record these numbers in the spaces provided below. Refer to these numbers whenever you call upon your dealer regarding this product.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

## WARNING

**To prevent fire or shock hazard, do not expose the unit to rain or moisture.**

**For AC Adaptor to avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.**

**Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

### For customers in the U.S.A.

This equipment has been tested and found to comply with the limits for a digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

The shielded interface cable recommended in this manual must be used with this equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules.

### **Declaration of Conformity**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**IMPORTANT NOTE:** To comply with the FCC RF exposure compliance requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.

### **NOTICE TO USERS**

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# Table of Contents

|                                                                      |    |
|----------------------------------------------------------------------|----|
| <i>Overview .....</i>                                                | 7  |
| Introduction.....                                                    | 7  |
| Features .....                                                       | 7  |
| Minimum System Requirements.....                                     | 8  |
| <i>Package Contents.....</i>                                         | 9  |
| <i>Connections.....</i>                                              | 10 |
| <i>Hardware Installation .....</i>                                   | 12 |
| <i>Preparation .....</i>                                             | 14 |
| Search and Set up by IPWizard II.....                                | 14 |
| Search.....                                                          | 14 |
| View .....                                                           | 15 |
| LAN .....                                                            | 15 |
| Wireless.....                                                        | 17 |
| UPnP of Windows <sup>®</sup> XP, Vista or 7.....                     | 18 |
| Install the Device behind a NAT Router .....                         | 19 |
| Access the device from the Internet Explorer for the first time..... | 20 |
| Logging in as an User .....                                          | 21 |
| Logging in as an Administrator.....                                  | 21 |
| <i>Operating the Video Server.....</i>                               | 22 |
| Monitor Image Section .....                                          | 22 |
| Video Profile .....                                                  | 22 |
| Streaming Protocol.....                                              | 22 |
| Language.....                                                        | 23 |
| 2-Way Audio .....                                                    | 23 |
| Full Screen .....                                                    | 23 |
| PTZ Control .....                                                    | 23 |
| ActiveX Control.....                                                 | 24 |
| Digital Zoom.....                                                    | 25 |
| Snapshot.....                                                        | 26 |
| Record.....                                                          | 26 |
| Volume .....                                                         | 27 |
| About.....                                                           | 27 |
| <i>Administrating the Device.....</i>                                | 29 |
| System Setting .....                                                 | 29 |
| Network: Configure Network settings .....                            | 29 |
| Network.....                                                         | 29 |
| IPv6 .....                                                           | 31 |
| HTTPS .....                                                          | 32 |
| DDNS service .....                                                   | 32 |
| PPPoE .....                                                          | 34 |
| Streaming .....                                                      | 35 |
| UPnP .....                                                           | 36 |
| Bonjour .....                                                        | 37 |

|                                                                          |           |
|--------------------------------------------------------------------------|-----------|
| ONVIF .....                                                              | 38        |
| IP Filter .....                                                          | 39        |
| IP Notification.....                                                     | 40        |
| Camera: Adjust Camera parameters.....                                    | 43        |
| Picture .....                                                            | 43        |
| Privacy Mask .....                                                       | 44        |
| PTZ Setting .....                                                        | 44        |
| Preset Setting .....                                                     | 46        |
| Tour Setting.....                                                        | 46        |
| System: Configure and maintain system.....                               | 48        |
| System.....                                                              | 48        |
| Date & Time.....                                                         | 49        |
| Maintenance .....                                                        | 51        |
| Video: Configure profile .....                                           | 53        |
| Common.....                                                              | 53        |
| Video Profile .....                                                      | 53        |
| ROI.....                                                                 | 55        |
| Audio: Audio parameters .....                                            | 57        |
| User: Manage user name, password and login privilege .....               | 58        |
| E-Mail: Setup E-Mail configuration .....                                 | 59        |
| Event detection: Setup Object detection .....                            | 61        |
| Motion Detection .....                                                   | 61        |
| Audio Detection .....                                                    | 62        |
| Storage: Status and configuration .....                                  | 63        |
| SD Card.....                                                             | 63        |
| SAMBA Server .....                                                       | 63        |
| Continuous Recording: .....                                              | 65        |
| Recording List: Files list inside the SD card or SAMBA server .....      | 66        |
| Recording List.....                                                      | 66        |
| Continuous Recording List .....                                          | 66        |
| Event Server: Setup FTP/TCP/HTTP/SAMBA server configuration.....         | 68        |
| FTP Server .....                                                         | 68        |
| TCP Server .....                                                         | 69        |
| HTTP Server .....                                                        | 69        |
| SAMBA Server .....                                                       | 71        |
| Event Schedule: Configure the event schedule.....                        | 72        |
| Setting .....                                                            | 72        |
| Record .....                                                             | 75        |
| Port Status .....                                                        | 75        |
| <i>Appendix A: Alarm I/O Connector.....</i>                              | <i>77</i> |
| <i>Appendix B: Troubleshooting &amp; Frequently Asked Questions.....</i> | <i>79</i> |
| <i>Appendix C: PING IP Address.....</i>                                  | <i>84</i> |
| <i>Appendix D: Bandwidth Estimation.....</i>                             | <i>85</i> |
| <i>Appendix E: Specifications .....</i>                                  | <i>86</i> |
| <i>Appendix F: Configure Port Forwarding Manually .....</i>              | <i>88</i> |
| <i>Appendix G: Power Line Frequency.....</i>                             | <i>91</i> |

*Appendix H: 3GPP* ..... 92

# Overview

The user's guide explains how to operate this video server from a computer. User should read this manual completely and carefully before you operate the device.

## Introduction

This video server is an inexpensive and fully scalable surveillance device. Because the devices can be plugged into your existing local area network (LAN), you will potentially save thousands of dollars from unnecessary cabling.

The device is accessible via the LAN or Internet connection. Connect your device directly to a local area network or xDSL modem, and with Microsoft® Internet Explorer you get instant, on demand video streams. Within minutes you can set up the device to capture a video sequence to a PC. The live video can be uploaded to a website for the world to see.

## Features

- **ONVIF Video Server**
- **Easy installation with setup wizard (IP Wizard II)**
- **UPnP device discovery and NAT router transversal for easy installation**
- **Dynamic IP Service, DIPS®, to search your IP devices from Internet easily**
- **H.264, MPEG4 and JPEG triple compression simultaneously**
- **Up to 30fps in all resolutions**
- **9-profile encoder simultaneously**
- **UDP / TCP / HTTP / HTTPS protocols selectable**
- **3GPP for 3G mobile remote application**
- **Smartphone accessible**
- **Digital zoom**
- **External microphone input**
- **Audio line out**
- **Two-way audio**
- **Composited video out**
- **Micro SD slot**
- **Intelligent motion detection up to 10 zones**
- **Voice alerting while event triggered**

- **Privacy masks**
- **3D de-interlace and de-noise to improve picture quality**
- **IEEE 802.3af PoE support (by model)**
- **Digital WDR to provide clear images even under back light circumstances**
- **Image transmission using an FTP or e-mail for event**
- **Sensor input and alarm output**
- **DDNS and PPPoE**
- **On-line firmware upgrade**
- **Multi-channel control software for surveillance application**

## **Minimum System Requirements**

- **Microsoft Internet Explorer 6.0 or later**
- **Microsoft Media Player 11.0 or later (to playback recorded file)**
- **VGA Monitor resolution 1280 x 1024 or higher**
- **Pentium-4 3.6 GHz or higher**
- **Memory Size: 1GB or more**
- **Windows XP, Vista, 7**

# Package Contents

User can find the following items in the package:

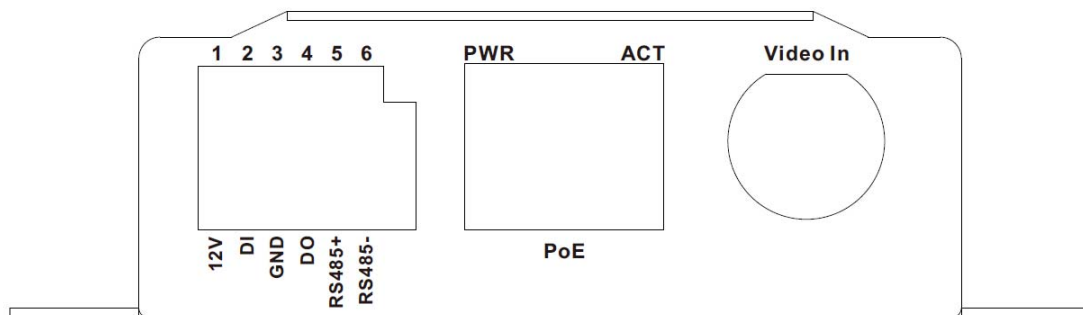
| Item                                                                                | Descriptions                                                                                               |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
|    | <b>1. This Unit</b> is the main element of the product.                                                    |
|    | <b>2. Power Adapter</b> dedicates 12V DC electric power output to Video Server.                            |
|    | <b>3. Power cable for external camera</b> to supply 12VDC power to external camera (option)                |
|  | <b>4. A/V Cable</b> is for audio line output (white cable) and video output (yellow cable).                |
|  | <b>5. User's Manual CD</b> provides important information and instructions for operating the Video Server. |
|  | <b>6. Quick Start Guide</b> provides important information and instructions for installing this device.    |

If any of the above items are missing, please contact your dealer immediately.

**Note:** Using a power supply with a different voltage than the one included with the Video Server will cause damage and void the warranty for this product.

# Connections

## Front Panel



### LAN Socket

The LAN socket is a RJ-45 connector for connections to 10Base-T or 100Base-TX Fast Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 cable to connect the Video Server to a 100Mbps Fast Ethernet switch or hub.

In the LAN socket, there are two LEDs embedded:

LAN LED (green color)

This LED will be flashing while network accessing via Ethernet.

Power LED (orange color)

This LED is used to indicate whether DC power is on or not.

### Video-in Jack (BNC connector)

You can install 1 video camera and connect it to video-in jack.

### DI/DO/RS485 Connector

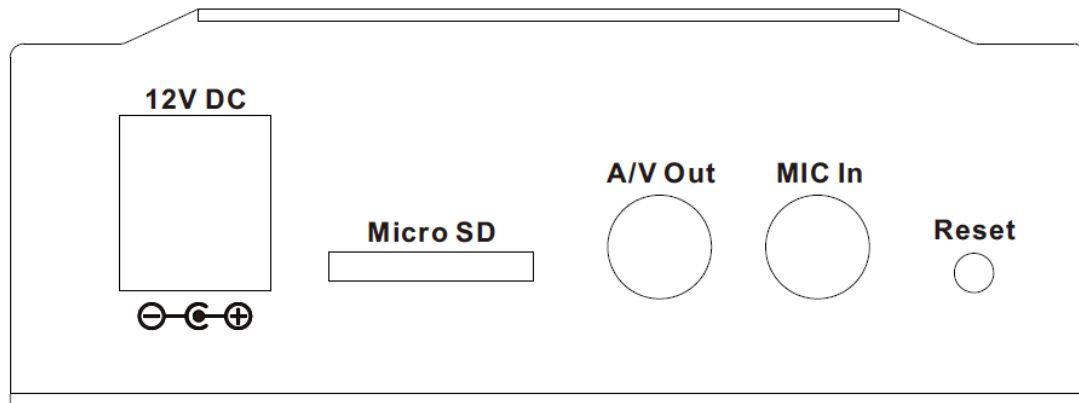
The Video Server provides a terminal block with 6 pins of connectors for DI/DO and RS485. Please refer to the Appendix A in this manual for more information.

Cable for I/O connectors:

| Name | Number | Function                     |
|------|--------|------------------------------|
| VDC  | 1      | 12V DC output (50mA maximum) |
| DI   | 2      | Digital signal input         |
| GND  | 3      | GND                          |

|      |   |                       |
|------|---|-----------------------|
| DO   | 4 | Digital signal output |
| 485+ | 5 | RS485 data +          |
| 485- | 6 | RS485 data -          |

## **Back Panel**



### **MIC in (audio in)**

Connect an external microphone to the Video Server.

### **Micro SD Card Slot**

User can insert a micro SD card into this slot for recording.

### **Factory Default Reset**

This button is hidden in the pinhole. This button is used to restore the all factory default settings. Sometimes restarting the Video Server will make the system back to a normal state. If the system still got problems after restart, user can restore the factory default settings and install it again. To restore the device, please follow the steps below:

1. Insert the paper clip or any proper tool and press and hold the button down continuously.
2. Hold it at least 5 seconds and release the tool. Then the device has been restored to default settings and reboot again.

**Note:** Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.

### **Audio/Video Output Jack**

Audio/Video-out Jack allows this device to output audio and video signal. Use the

attached A/V cable to connect A/V device where white cable is for audio and yellow cable is for video.

#### **DC Power Jack (12VDC)**

The function of this DC power jack depends on model:

## ***Hardware Installation***

### **1. Attach video source to Video Server**

To use this video server, user must supply video source to this device first. Typical, user may utilize box camera, dome camera, bullet camera, P/T/Z camera, Speed dome camera, or others as the video source. Connect an external camera to the device's video input and make sure to power on these cameras first. Otherwise, the operation may be incorrect.

### **2. Attach external microphone to Video Server (option)**

If user needs not only video stream but also audio stream, then an external microphone should be attached to Video Server. Connect an external microphone to the Video Server's audio input.

### **3. Plug an Ethernet cable into Video Server**

Connect an Ethernet cable to the LAN socket located on the device's panel and attach it to the network.

### **4. Connect RS485 (option)**

When users would like to apply a camera with P/T/Z function, they usually need to connect their communication port (for camera control) through RS485. After RS-485 was correctly connected to D+ and D-, the remote users could control the camera movement through Internet.

### **5. Connect an external power supply to Video Server**

Connect an external power supply to the 12VDC power jack of the Video Server. Once you have installed the Video Server well, the Power LED (orange) will turn on later. It means the system is booting up successfully. Furthermore, if you have a proper network connection, and access to the Video Server, the LAN LED (green) will flash.

## **6. Connect DC power to one external camera from Video Server (option)**

In case your Video Server is connected to PoE switch, then this device can provide 12VDC out to supply one external camera thru 12VDC power jack. **Note** that the output current is 300mA maximum.

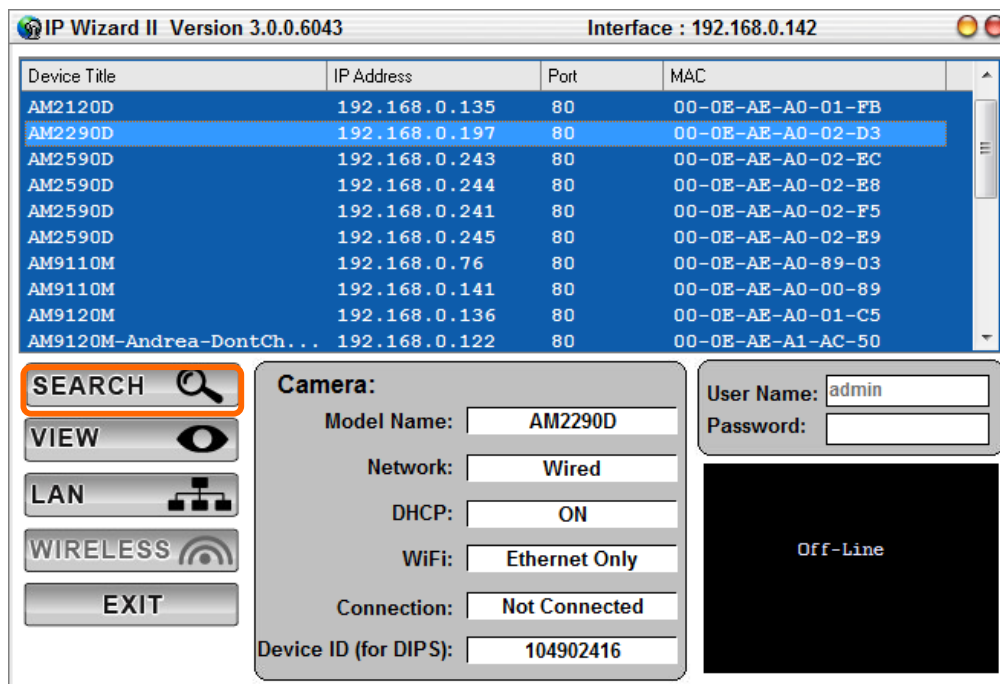
## **7. Done**

# Preparation

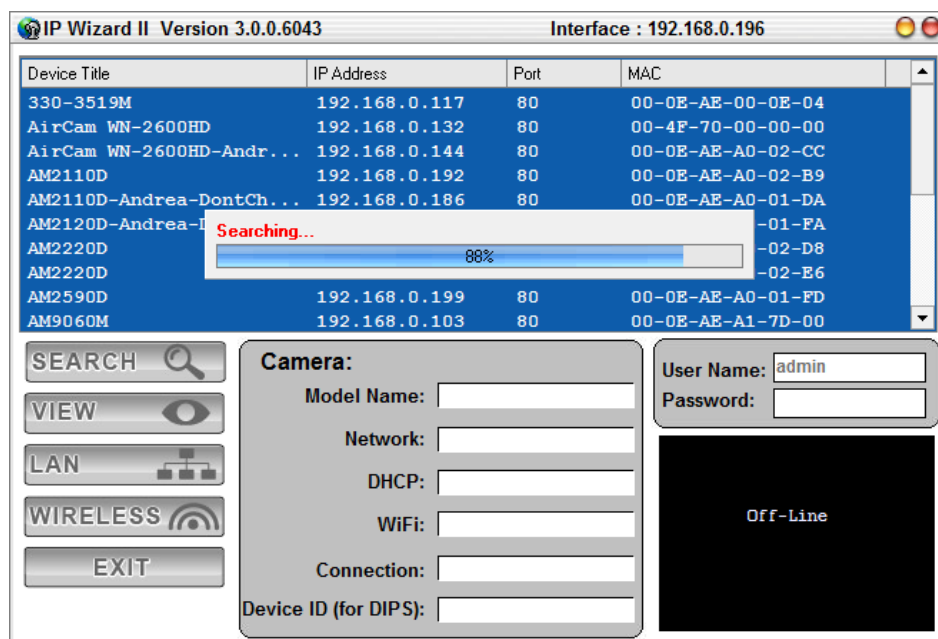
## Search and Set up by IPWizard II

When you installed the Camera on a LAN environment, you have two easy ways to search your Cameras by IPWizard II or UPnP™ discovery. Here is the way to execute IPWizard II to discover Camera's IP address and set up related parameter in a Camera.

### Search

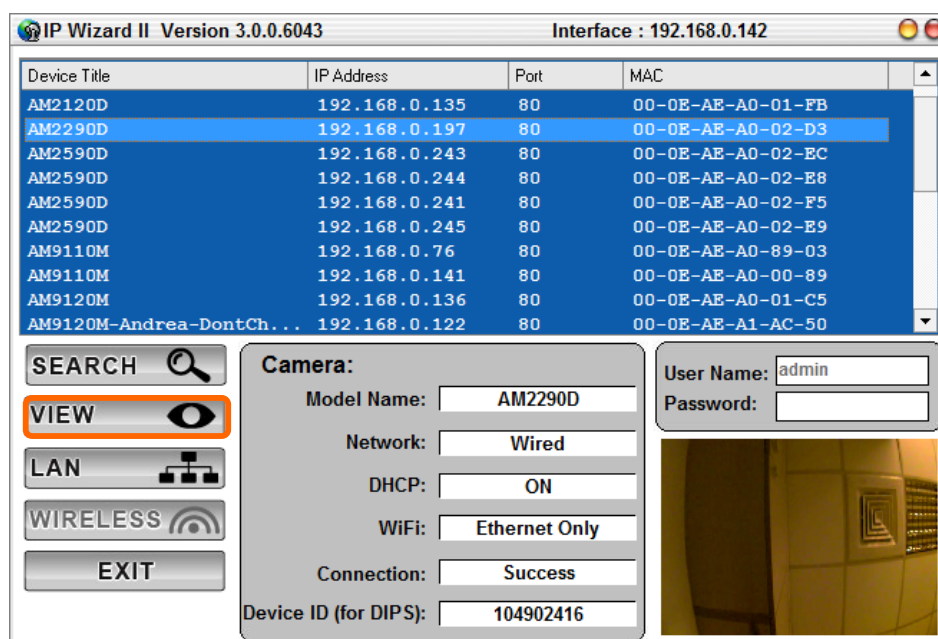


When launch the IPWizard II, a searching window will pop up. IPWizard II is starting to search Video Servers on the LAN. The existed devices will be listed as below.



## View

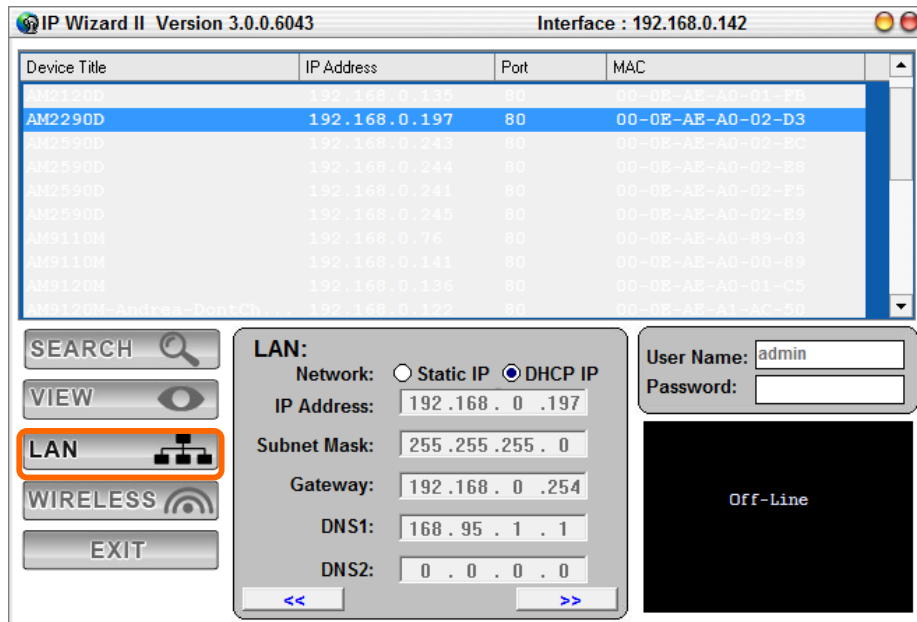
If IPWizard II finds network devices, **View** button will be available. Please select the device you want to view and click the **View** button. Then you could see the video from camera directly. Furthermore you could double click the left button of mouse to link to the network device by browser.



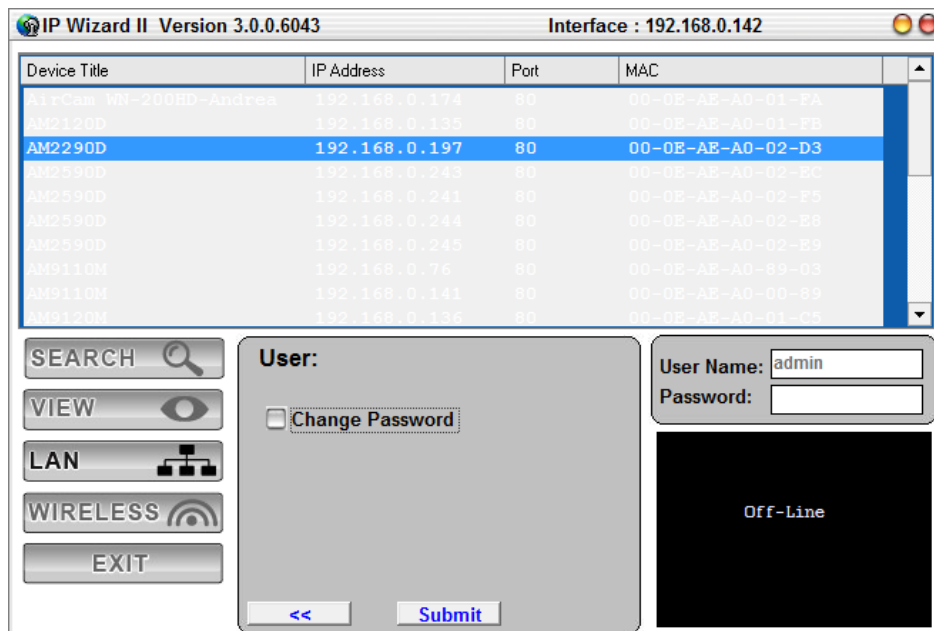
## LAN

In case you want to change the IP related parameters of wired interface, please select

the device you want to configure and click the **LAN** button. Relative settings will be carried out as below.



You could modify the relative settings of the selected device. Click “<<” button will quit the LAN setting procedure and click “>>” button will move to next page as below.



In case, you do not want to change username and/or password, then just click “Submit” button to perform your setting accordingly. Click “<<” button will go back

to previous page.

If you like to change username and/or password of the device, just click the check button.

Then, the related fields will show up as below.

| Device Title           | IP Address           | Port      | MAC                      |
|------------------------|----------------------|-----------|--------------------------|
| AirCam WN-200RD-Andrea | 192.168.0.174        | 80        | 00-0E-AB-A0-01-FA        |
| AM2120D                | 192.168.0.135        | 80        | 00-0E-AB-A0-01-FB        |
| <b>AM2290D</b>         | <b>192.168.0.197</b> | <b>80</b> | <b>00-0E-AB-A0-02-D3</b> |
| AM2590D                | 192.168.0.243        | 80        | 00-0E-AB-A0-02-EC        |
| AM2590D                | 192.168.0.241        | 80        | 00-0E-AB-A0-02-F5        |
| AM2590D                | 192.168.0.244        | 80        | 00-0E-AB-A0-02-E8        |
| AM2590D                | 192.168.0.245        | 80        | 00-0E-AB-A0-02-E9        |
| AM9110M                | 192.168.0.76         | 80        | 00-0E-AB-A0-89-03        |
| AM9110M                | 192.168.0.141        | 80        | 00-0E-AB-A0-00-89        |
| AM9120M                | 192.168.0.136        | 80        | 00-0E-AB-A0-01-C5        |

SEARCH [magnifying glass icon]

VIEW [eye icon]

LAN [network icon]

WIRELESS [wifi icon]

EXIT

**User:**

☒ Change Password

User Name:

New Password:

Confirm Password:

<< Submit

User Name:

Password:

Off-Line

After keying in new username and password, click “ **Submit**” button to perform your setting accordingly. Click “ <<” button will go back to previous page.

## Wireless

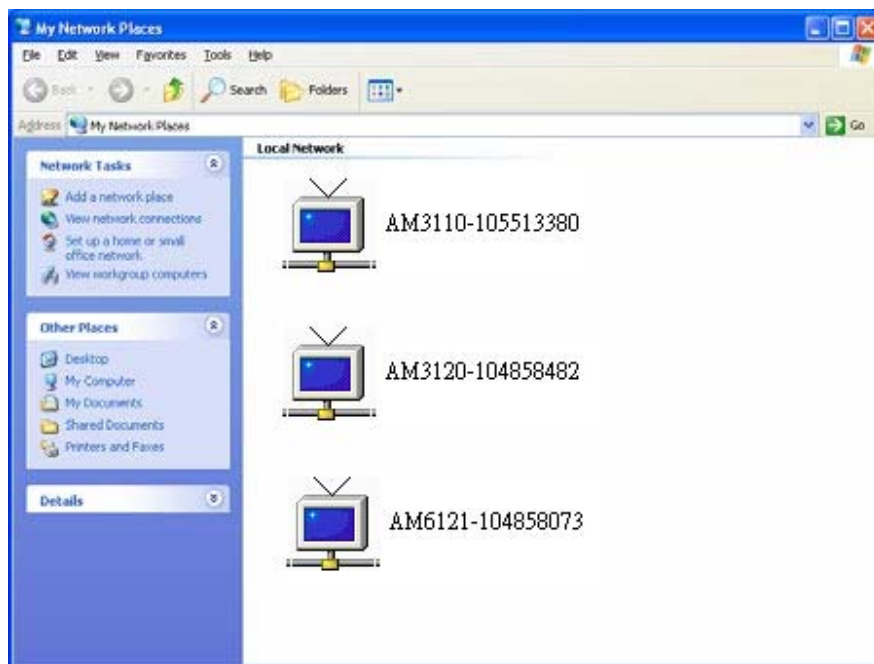
This model does not support wireless function. Therefore, IPWizard II disables this function automatically.

## UPnP of Windows<sup>®</sup> XP, Vista or 7

UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows XP, Vista or 7, of your PC is UPnP enabled, the Video Server will be very easy to be found.

**Note:** Windows 2000 does not support UPnP feature.

To discover your device, go to your Desktop and click **My Network Places**.



Click the targeted **Device**. Then Internet Explorer will connect to this Video Server automatically.

# Install the Device behind a NAT Router

Once installed, the device is accessible on your LAN. To access the device from the Internet you must configure your broadband router to allow incoming data traffic to the device. If the device is installed on the LAN with a router, then it may get a dynamic IP address from the DHCP server. However, if the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP, also the port forwarding or Virtual Server function of router needs to be setup.

However, if your NAT router supports UPnP feature, it can be very easy to achieve NAT traversal automatically. To do this, enable the NAT-traversal feature, which will attempt to automatically configure the router to allow access to the camera.

Installing the device with an UPnP router on your network is an easy 3–step procedure:

- (1) Enable UPnP option of your NAT router
- (2) Enable UPnP NAT traversal option of the Video Server (default)
- (3) Access your Video Server by DIPS

## (1) Enable UPnP option of your NAT router

To use UPnP IGD function (NAT traversal), you need to make sure the UPnP function is enabled in your router. Most new home routers should support this function. Some of routers are default enable and others are not. Please check user's manual of your NAT router for detail.

## (2) Enable UPnP NAT traversal option of the Video Server

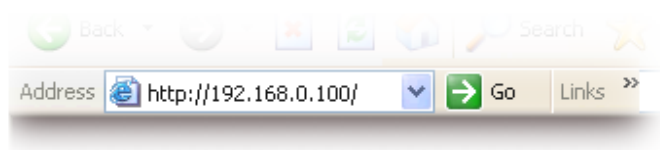
Refer to **Setting → Network → UPnP** page for detail NAT traversal setting. Note that this option is default enabled.

## (3) Access your Video Server by DIPS

Refer to **Setting → System → System** page for detail DIPS information.

# Access the device from the Internet Explorer for the first time

1. Start the web browser on the computer and type the IP address of the Camera you want to monitor as below:



The Login Window of the Camera is prompted:



2. Type in your login name and password under “USERNAME” and “PASSWORD” textbox.

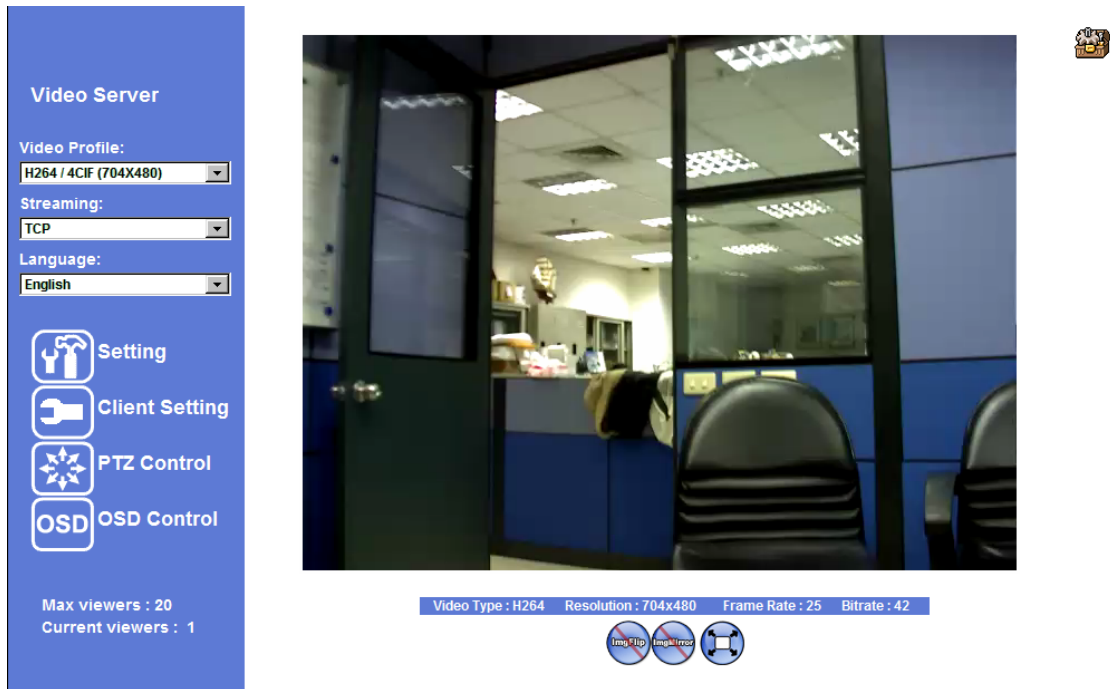
For the first time use (default value), input the

User Name: **admin**

Password:

That's, type in “**admin**” on the “USERNAME” as a default name and leave PASSWORD textbox blank. Click “OK” button to start the main menu.

3. According your browser's security setting, the IE Web Page may prompt the "Security Warning" window. If so, select "Yes" to install and run the ActiveX control into your PC. Otherwise, the system will load the ActiveX silently.
4. After the ActiveX control was installed and ran, the first image will be displayed.



## Logging in as an User

If you log in the Camera as an ordinary User, "Setting" function will be not accessible.

## Logging in as an Administrator

If you log in the Camera as the Administrator, you can perform all the settings provided by the device.

# Operating the Video Server

Start-up screen will be as follow no matter an ordinary users or an administrator.



## Monitor Image Section

The image shot by the device is shown here. The date and time are displayed at the top of the window.

## Video Profile

The device supports multi-profile function for H.264, MPEG4 and JPEG simultaneously. User can chose the proper and/or preferred profile which is listed here.

## Streaming Protocol

User can select proper streaming protocol according to networking environment.

## Language

The device could provide multiple languages to meet customer's requirement.

## 2-Way Audio

The device supports 2-way audio function. User can chose to enable or disable this function by toggling the icon below.



: Disable audio uploading function.



: Enable audio uploading function.

## Full Screen

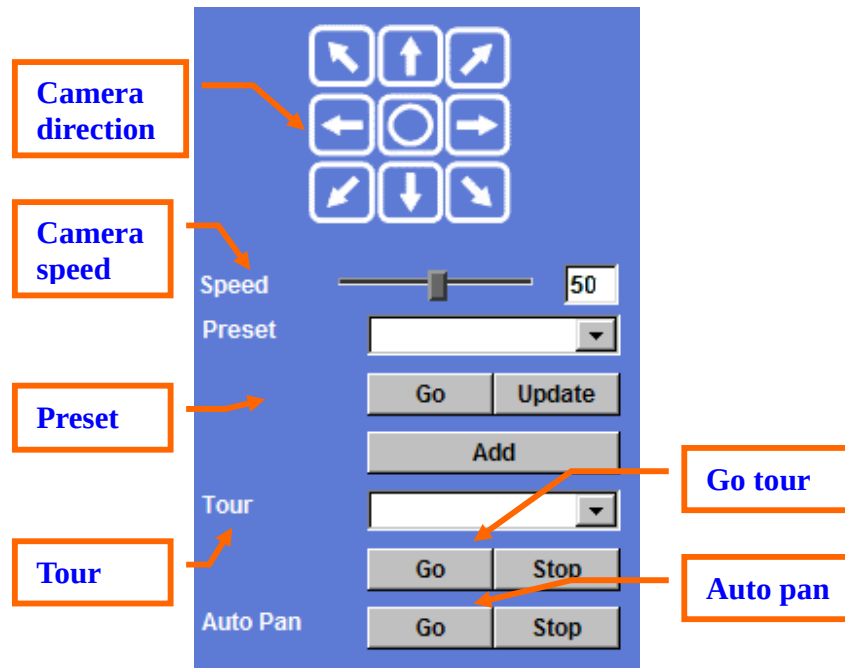
Enlarge video to full screen display.



: Enlarge video to full screen display. Press "ESC" key to disable this function.

## PTZ Control

Click to display the following control panel:



**Camera direction:**

Control camera up/down/left/right and home position.

**Camera speed:**

Choose the speed of Pan and Tilt.

**Preset:**

Add/Update the preset positions or go to one of these positions.

**Tour:**

Select one of the camera tours. Camera tour is comprised by series of preset locations.

**Go tour:**

Execute the selected camera tour.

**Auto Pan:**

Execute the auto pan of camera. While auto pan is running, the camera will swing the camera automatically. Note that the speed of auto pan is fixed and can not be adjustable.

## ActiveX Control

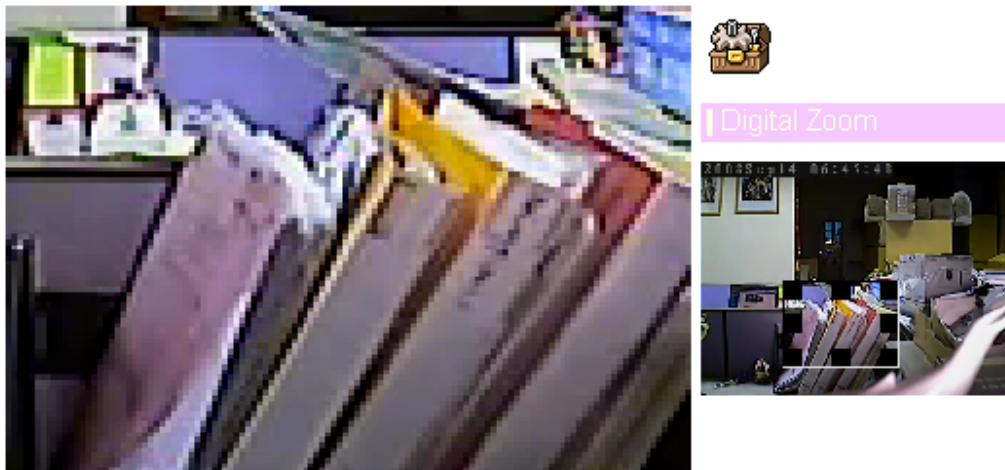
The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

On the ActiveX control icon, click the LeftMouseButton, then a menu pop-up. This menu provides features that are unique to the ActiveX control. These features include:

- *"Digital Zoom"*,
- *"Snapshot"*,
- *"Record"*,
- *"Volume"*,
- *"About"*

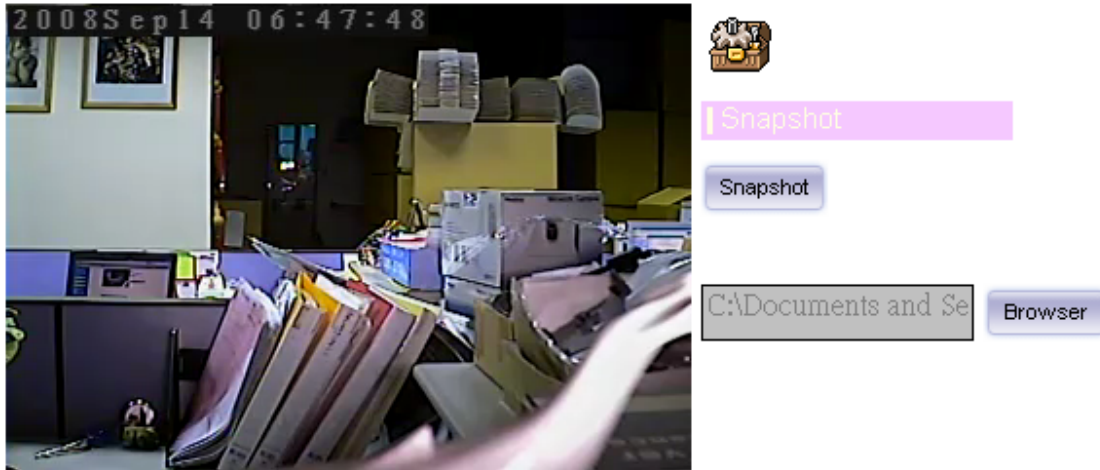


## Digital Zoom



Click **Digital Zoom** to activate this function as above. User can drag or scale the box over the video to adjust zoom ratio and position.

## Snapshot



Click **Snapshot** to activate this function. Press **Snapshot** button to take a picture. The image file is saved as JPEG format into your local PC. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

If you like to retrieve the saved image, select the file to display the saved image by using any one of graph editing tools.

## Record



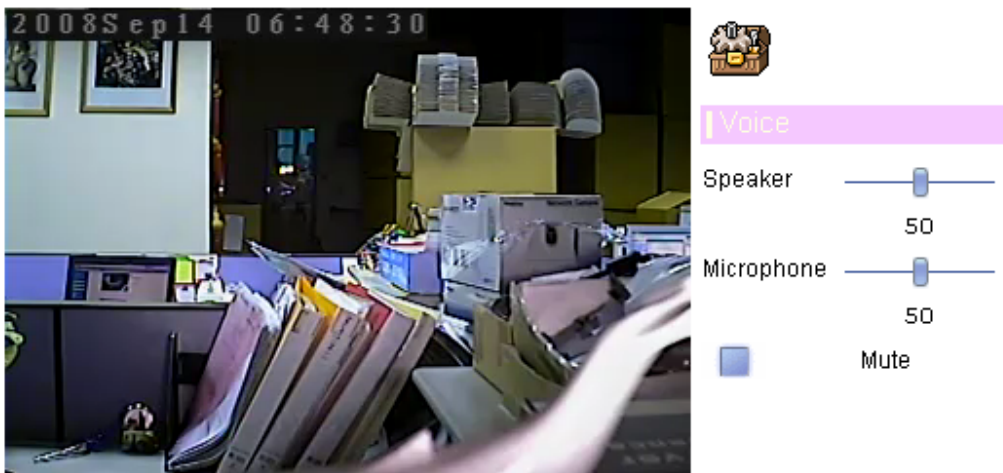
Click **Record** to activate this function. Press **Record** button to start recording. The video file is saved as ASF format into your local PC. While you want to stop it, press **Stop** to stop recording. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

After stop recording, list the files, this file is named as Video\_yyyymmddhhmmss.avi

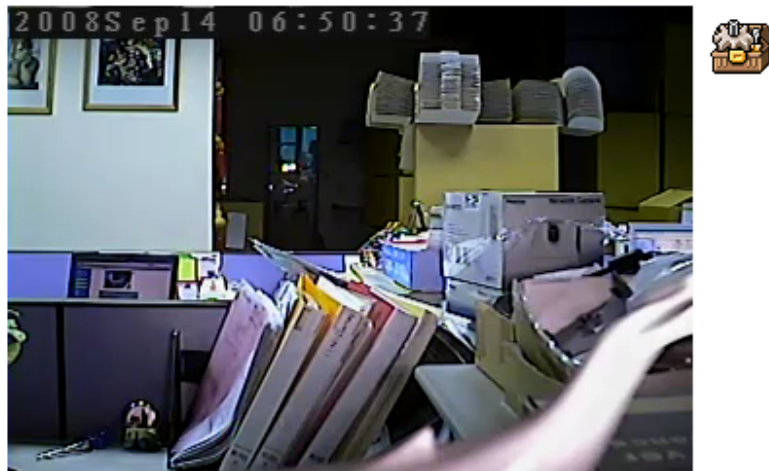
The ASF files can be display by the standard Windows Media Player, but it needs the DixectX 9.0 or later version to be installed.

## Volume

Click **Volume** to activate this function. There are two control bars for speaker and microphone volume respectively. Scroll these control bars to adjust the audio attribute. Check the volume mute will mute the speaker output.



## About



Click **About** to show this ActiveX information.

# Administering the Device

## System Setting

This function is only available for user logged into Video Server as administrator.

Click on each menu name to display its setting page.

| Item                 | Action                                                                            |
|----------------------|-----------------------------------------------------------------------------------|
| Network              | Configure Network settings such as DHCP, DDNS, 3GPP, PPPoE and UPnP               |
| Camera               | Adjust camera parameters, position, and set camera tour                           |
| System               | Configure system information, date & time, maintenance, and view system log file. |
| Video                | Configure bit rate and frame rate of video profiles                               |
| Audio                | Configure audio parameters                                                        |
| User                 | Setup user name, password and login privilege                                     |
| E-Mail               | Setup E-Mail configuration                                                        |
| Event Detection      | Setup motion and audio detection                                                  |
| Storage              | Status and configuration of storage                                               |
| Continuous Recording | Configure storage type and path                                                   |
| Recording List       | Files list inside the SD Card                                                     |
| Event Server         | Setup FTP/TCP/HTTP server for event                                               |
| Event Schedule       | Configure the schedule while event triggered                                      |

### **Network:** Configure Network settings

Use this menu to configure the network to connect the device and the clients.

## Network

This section provides the menu for connecting the device through Ethernet cable.

Network IPv6 HTTPS DDNS PPPoE Streaming UPnP Bonjour ONVIF IP Filter IP Notification

MAC Address 00:0E:AE:A2:2F:05

☒ Obtain IP address automatically (DHCP)

IP Address 192.168.0.164 Test

Subnet Mask 255.255.255.0

Gateway 192.168.0.254

☒ Obtain DNS from DHCP

Primary DNS 168.95.1.1

Secondary DNS

HTTP Port 80 (1 ~ 65535) Test

**MAC address:**

Displays the Ethernet MAC address of the device. Note that user can not modify it.

**Obtain IP address automatically (DHCP):**

DHCP: Stands for Dynamic Host Configuration Protocol.

Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically. If this device can not get an IP address within limited tries, the device will assign a default IP address, 192.168.0.100, by itself as the default IP address.

**IP address, Subnet mask, and Gateway:**

If you do not select **Obtain an IP address automatically**, then you need to enter these network parameters manually.

**Obtain DNS from DHCP:**

DNS: Stands for Domain Name System.

Enable this checked box when a DHCP server is installed on the network and provide DNS service.

**Primary DNS and Secondary DNS:**

If you do not select **Obtain DNS from DHCP**, then you need to enter these parameters manually.

**HTTP Port:**

The device supports two HTTP ports. The first one is default port 80 and this port is fixed. This port is very useful for Intranet usage. The second HTTP port is changeable. Users could assign the second port number of http protocol, and the WAN users should follow

the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: <http://192.168.0.100:8080>.

Therefore, the user can access the device by either

<http://xx.xx.xx.xx/>, or

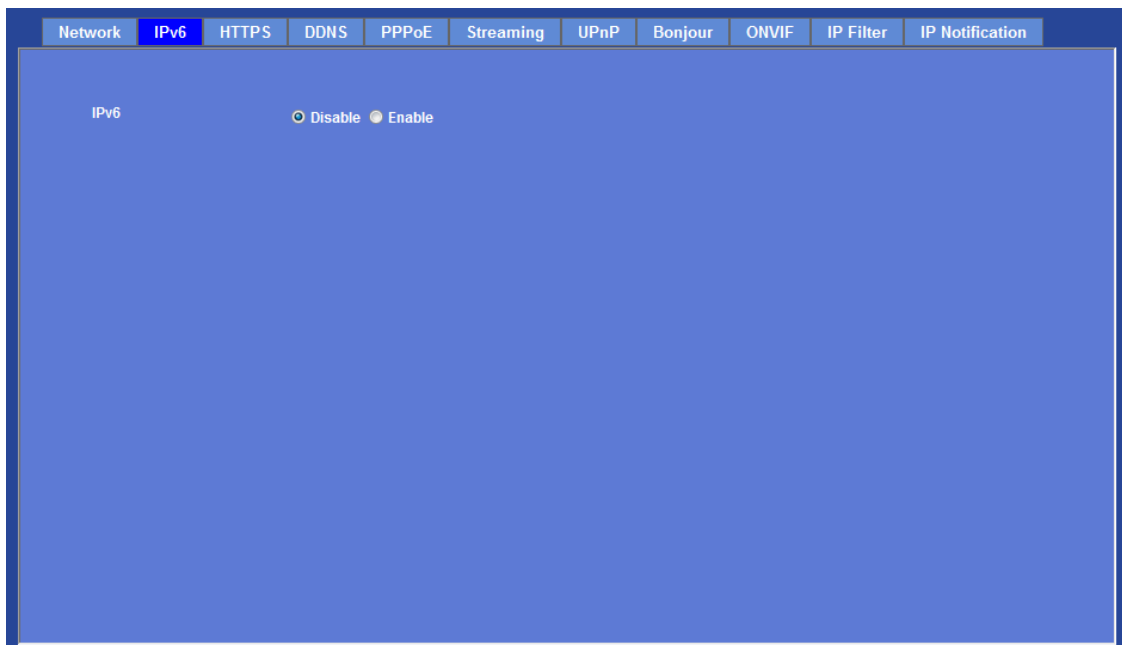
<http://xx.xx.xx.xx:xxxx/> to access the device.

If multiple devices are installed on the LAN and also required to be accessed from the WAN, then the **HTTP Port** can be assigned as the virtual server port mapping to support multiple devices.

Click "OK" to save and enable the setting.

## IPv6

The IP communication protocol used for current Internet is having the problem of insufficient IP addresses. The one-for-all solution is the new-generation internet protocol, IPv6. IPv6 has 16-byte long address space, offering a huge number of addresses, and also provides better scalability, quality of service, mobility, and security to the network.



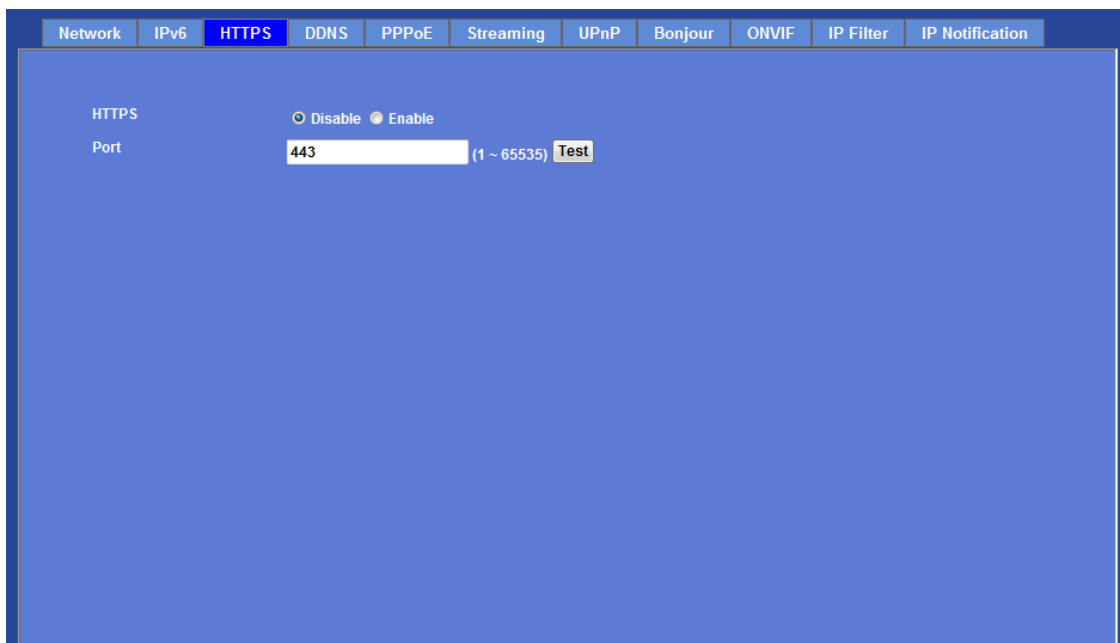
### IPv6:

To enable or disable the IPv6 service here.

## HTTPS

HTTPS: Stands for Hypertext Transfer Protocol Secure

HTTPS is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encrypted communication and secure identification of a network web server. HTTPS connections are often used for sensitive transactions in corporate information systems. The main idea of HTTPS is to create a secure channel over an insecure network. This ensures reasonable protection from eavesdroppers and man-in-the-middle attacks, provided that adequate cipher suites are used and that the server certificate is verified and trusted.



### HTTPS:

To enable or disable the HTTPS service here. Note that the HTTPS function of this device is not only encrypted the web content but also audio/video data.

If the HTTPS is enabled, there is further option for “HTTP&HTTPS” or “HTTPS only”. In case, the “HTTPS only” is enabled, all packets from the Video Server will go through HTTPS only and HTTP service is no longer available.

### Port:

Choose the HTTPS port. The default value is 443.

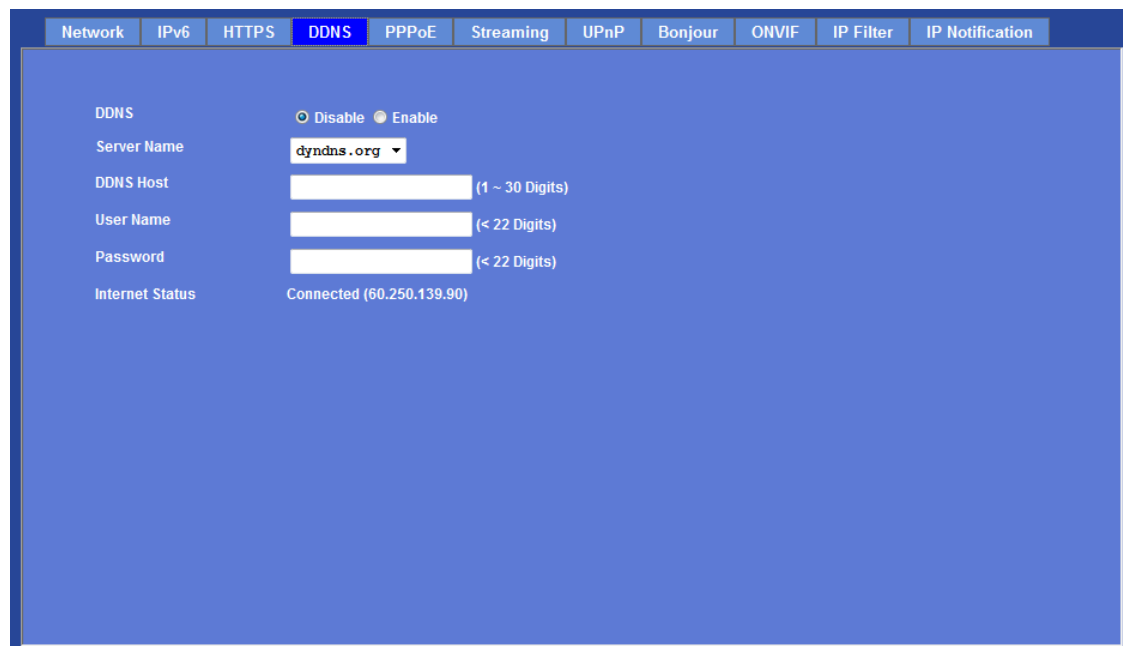
## DDNS service

## DDNS: Stands for Dynamic Domain Name Server

Your Internet Service Provider (ISP) provides you at least one IP address which you use to connect to the Internet. The address you get may be static, meaning it never changes, or dynamic, meaning it's likely to change periodically. Just how often it changes, depends on your ISP. A dynamic IP address complicates remote access since you may not know what your current WAN IP address is when you want to access your device over the Internet. One of the possible solutions to the dynamic IP address problem comes in the form of a dynamic DNS service.

A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet. One such service you can use is [www.DynDNS.org](http://www.DynDNS.org). You'll need to register with the service and set up the domain name of your choice to begin using it.

If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature because your NAT router should take care of this job. As to xDSL environment, most of the users will use dynamic IP addresses. If users want to set up a web or a FTP server, then the Dynamic Domain Name Server is necessary.



The screenshot shows a web interface with a top navigation bar containing tabs: Network, IPv6, HTTPS, DDNS (selected), PPPoE, Streaming, UPnP, Bonjour, ONVIF, IP Filter, and IP Notification. The main content area is titled 'DDNS' and features a 'Disable' radio button and an 'Enable' radio button. Below this, there are four input fields: 'Server Name' with a dropdown menu showing 'dyndns.org', 'DDNS Host' with a text input field and a '(1 ~ 30 Digits)' hint, 'User Name' with a text input field and a '< 22 Digits' hint, and 'Password' with a text input field and a '< 22 Digits' hint. At the bottom, the 'Internet Status' is displayed as 'Connected (60.250.139.90)'.

### DDNS:

To enable or disable the DDNS service here.

### Server name:

Choose one of the built-in DDNS servers.

### DDNSHost:

The domain name is applied of this device.

**User name:**

The user name is used to log into DDNS.

**Password:**

The password is used to log into DDNS.

## PPPoE

PPPoE: Stands for Point to Point Protocol over Ethernet

A standard builds on Ethernet and Point-to-Point network protocol. It allows your device with xDSL or cable connects with broadband network directly, then your device can dial up and get a dynamic IP address. For more PPPoE and Internet configuration, please consult your dealer or ISP.

The device can directly connect to the xDSL, however, it should be setup on a LAN environment to program the PPPoE information first, and then connect to the xDSL modem. Power on again, then the device will dial on to the ISP connect to the WAN through the xDSL modem.

The procedures are

- Connect to a LAN by DHCP or Fixed IP
- Access the device, enter **Setting** ➔ **Network** ➔ **PPPoE** as below

The screenshot shows a web interface for configuring PPPoE. At the top, there is a navigation bar with tabs: Network, IPv6, HTTPS, DDNS, PPPoE (selected), Streaming, UPnP, Bonjour, ONVIF, IP Filter, and IP Notification. The main content area has a blue background. On the left, the text 'PPPoE' is displayed. To its right, there are two radio buttons: 'Disable' (unselected) and 'Enable' (selected). Below these are six input fields: 'User Name' (with a hint '< 65 Digits'), 'Password' (with a hint '< 65 Digits'), 'IP Address' (with a hint '(readonly)'), 'Subnet Mask' (with a hint '(readonly)'), 'Gateway' (with a hint '(readonly)'), and 'Status' (with a hint '(readonly)').

**PPPoE:**

To enable or disable the PPPoE service here.

**User name:**

Type the user name for the PPPoE service which is provided by the ISP.

**Password:**

Type the password for the PPPoE service which is provided by the ISP.

**IP address, Subnet mask, and Gateway (read only):**

Shows the IP information got from PPPoE server site.

**Status:**

Shows the Status of PPPoE connection.

## Streaming

RTSP is a streaming control protocol, and a starting point for negotiating transports such as RTP, multicast and Unicast, and for negotiating codecs. RTSP can be considered a "remote control" for controlling the media stream delivered by a media server. RTSP servers typically use RTP as the protocol for the actual transport of audio/video data.

**RTSP Port:**

Choose the RTSP port. The RTSP protocol allows a connecting client to start a video stream. Enter the RTSP port number to use. The default value is 554.

**RTP Port:**

Specify the range of transmission port number of video stream. The default range is 50000 to 50999. User can specify a number between 1024 and 65535.

The screenshot shows the 'Streaming' configuration tab in a web interface. At the top, there is a horizontal menu with tabs: Network, IPv6, HTTPS, DDNS, PPPoE, Streaming (selected), UPnP, Bonjour, ONVIF, IP Filter, and IP Notification. The main area has a blue background. It contains two configuration rows. The first row is for 'RTSP Port', with a text input field containing '554', a range '(554 ~ 65535)', and a 'Test' button. The second row is for 'RTP Port', with a text input field containing '50000', a range '~ 50999', and a range '(1024 ~ 65535)'.

| Configuration Item | Value | Range                  | Action |
|--------------------|-------|------------------------|--------|
| RTSP Port          | 554   | (554 ~ 65535)          | Test   |
| RTP Port           | 50000 | ~ 50999 (1024 ~ 65535) |        |

## UPnP

UPnP is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled Video Server. If your operating system is UPnP enabled, the device will automatically be detected and a new icon will be added to "My Network Places." If you do not want to use the UPnP functionality, it can be disabled.

In addition, this device also provides UPnP IGD function for NAT traversal easily. Use NAT traversal when your device is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router will be forwarded to the device.

Network IPv6 HTTPS DDNS PPPoE Streaming **UPnP** Bonjour ONVIF IP Filter IP Notification

UPnP ☐ Disable ☒ Enable

Friendly Name AH2570D - 000EAEA22F05 (readonly)

UPnP NAT Traversal ☐ Disable ☒ Enable

Port Range 32768 65535 (1 ~ 65535)

External IP Address AddPortMapping(32768, 32768, 192.168.0.164) failed with (readonly)

### UPnP:

To enable or disable the UPnP service here.

### Friendly Name:

To show the friendly name of this device here.

### UPnP NAT Traversal

When enabled, the device will attempt to configure port mapping in a NAT router on your network, using UPnP™. **Note** that UPnP™ must be enabled in the NAT router first.

### Port Range:

The port range will open in NAT router.

### External IP address:

Show the IP address and port for WAN access through Internet. If NAT traversal is configured successfully, user can use this IP address and port to access this device. The external IP address is not shown in case NAT traversal function is failed.

## Bonjour

Bonjour, also known as zero-configuration networking, enables automatic discovery of computers, devices, and services on IP networks. Bonjour uses industry standard IP protocols to allow devices to automatically discover each other without the need to enter IP addresses or configure DNS servers. Specifically, Bonjour enables automatic IP address assignment without a DHCP server, name to address translation without a DNS

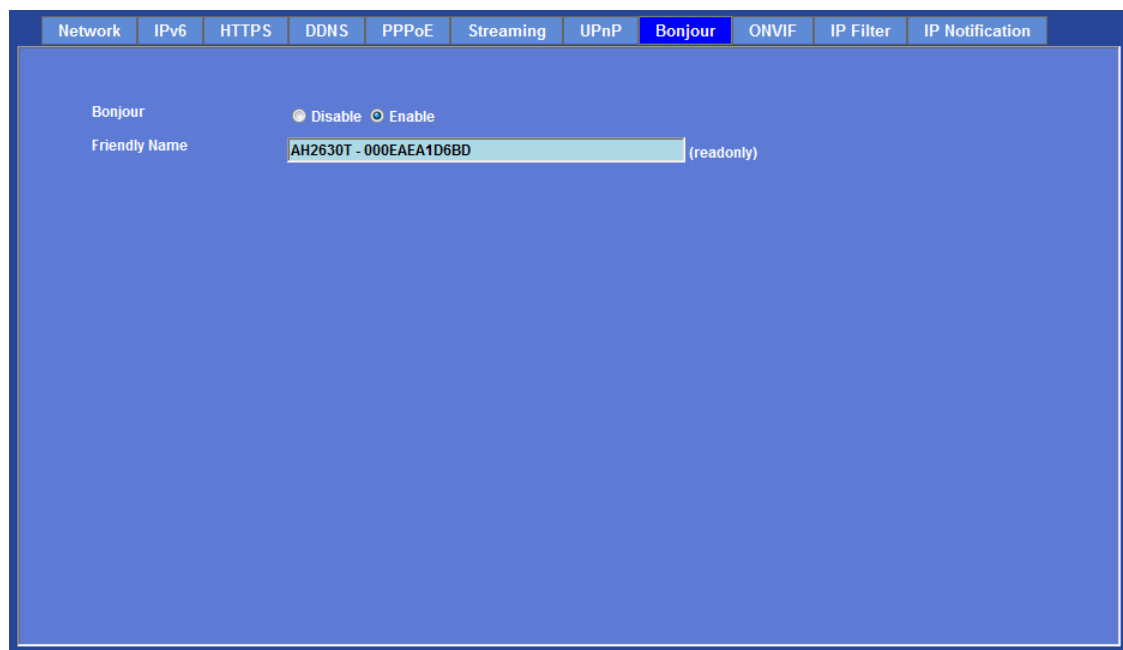
server, and service discovery without a directory server. Bonjour is an open protocol which Apple has submitted to the IETF as part of the ongoing standards-creation process.

**Bonjour:**

To enable or disable the Bonjour service here.

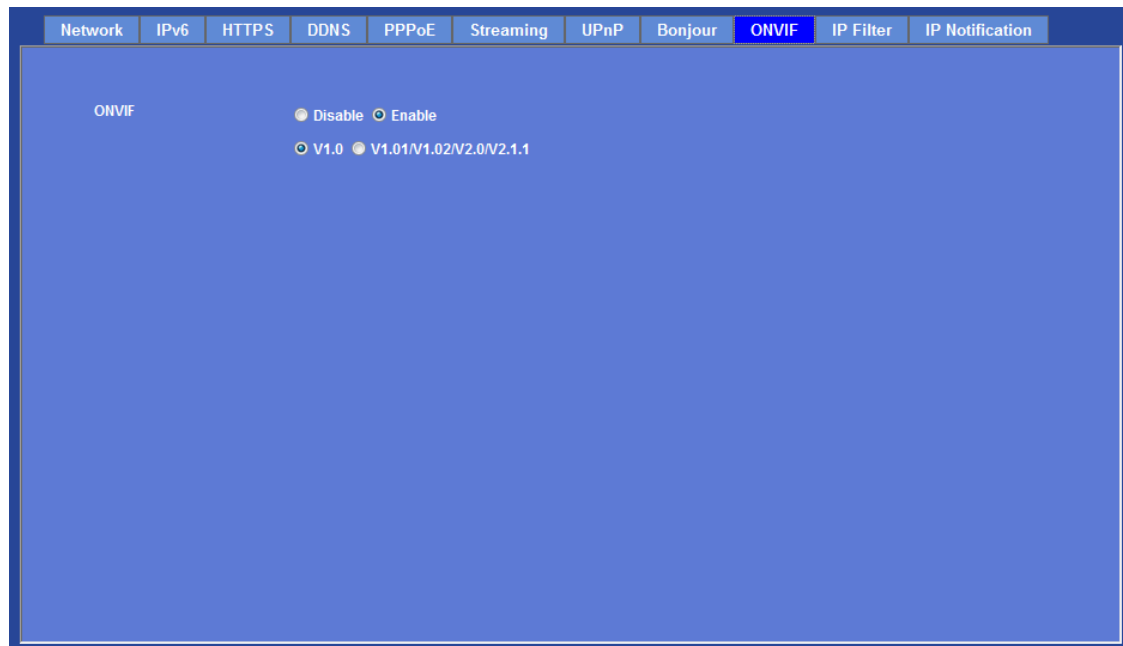
**Friendly Name:**

To show the friendly name of this device here.



## ONVIF

ONVIF is a global and open industry forum with the goal to facilitate the development and use of a global open standard for the interface of physical IP-based security products. Or in other words, to create a standard for how IP products within video surveillance and other physical security areas can communicate with each other.



**ONVIF:**

To enable or disable the ONVIF interface here.

**Version:**

Currently, the V1.0 or V1.01/1.02 is available.

## IP Filter

You can enter different user's IP address which are allowing enter or denying by the device.

**IP Filter:**

To enable or disable the IP filter function here.

**IP Filter Policy:**

Choose the filter policy where is denying or allowing.

The screenshot shows a web-based configuration interface for a video server. At the top, there is a navigation bar with tabs for Network, IPv6, HTTPS, DDNS, PPPoE, Streaming, UPnP, Bonjour, ONVIF, IP Filter (which is currently selected), and IP Notification. The main content area has a blue background. On the left, there are two sections: 'IP Filter' and 'IP Filter Policy'. The 'IP Filter' section has two radio buttons: 'Disable' (selected) and 'Enable'. The 'IP Filter Policy' section has two radio buttons: 'Deny' (selected) and 'Allow'. Below these is a green 'Save' button. To the right of the 'Save' button is a large empty white box. Below this box is a 'Filter IP List' section. It contains a table with one column labeled 'Filter IP' and one row with an empty text input field. Below the table are three buttons: 'Add', 'Delete', and 'DeleteAll'.

## IP Notification

In case the IP address is changed, system is able to send out an email to alert someone if the function is enabled.

### SMTP Notification (e-mail):

If enable this function, then the “**Send to**” and “**Subject**” fields need to be filled.

#### Send To:

Type the receiver's e-mail address. This address is used for reply mail.

#### Subject:

Type the subject/title of the E-mail.

|                          |                                                                       |
|--------------------------|-----------------------------------------------------------------------|
| SMTP Notification(email) | <input type="radio"/> Disable <input checked="" type="radio"/> Enable |
| Send To                  | <input type="text"/> (< 129 Digits)                                   |
| Subject                  | <input type="text" value="IP notification"/> (< 65 Digits)            |
| TCP Notification         | <input type="radio"/> Disable <input checked="" type="radio"/> Enable |
| TCP Server               | <input type="text"/> (< 65 Digits)                                    |
| TCP Port                 | <input type="text"/> (1 ~ 65535)                                      |
| Message                  | <input type="text"/> (< 65 Digits)                                    |
| HTTP Notification        | <input type="radio"/> Disable <input checked="" type="radio"/> Enable |
| URL                      | <input type="text" value="http://"/> (< 61 Digits)                    |
| HTTP Login Name          | <input type="text"/> (< 22 Digits)                                    |
| HTTP Login Password      | <input type="text"/> (< 22 Digits)                                    |
| Proxy Address            | <input type="text"/> (< 129 Digits)                                   |
| Proxy Port               | <input type="text"/> (1 ~ 65535)                                      |
| Proxy Login Name         | <input type="text"/> (< 22 Digits)                                    |
| Proxy Login Password     | <input type="text"/> (< 22 Digits)                                    |

**TCP Notification:**

If enable this function, then the “**TCP Server**“, “**TCP Port**“, and “**Message**” fields need to be filled.

**TCP Server:**

Type the server name or the IP address of the TCP server.

**TCP Port:**

Set port number of TCP server.

**Message:**

The message will be sent to FTP server.

**HTTP Notification:**

If enable this function, then the fields below need to be filled.

**URL:**

Type the server name or the IP address of the HTTP server.

**HTTP Login name:**

Type the user name for the HTTP server.

**HTTP Login Password:**

Type the password for the HTTP server.

**Proxy Address:**

Type the server name or the IP address of the HTTP Proxy.

**Proxy Port:**

Set port number of Proxy.

**Proxy Login name:**

Type the user name for the HTTP Proxy.

**Proxy Login Password:**

Type the password for the HTTP Proxy.

**Custom parameter:**

User can set specific parameters to HTTP server.

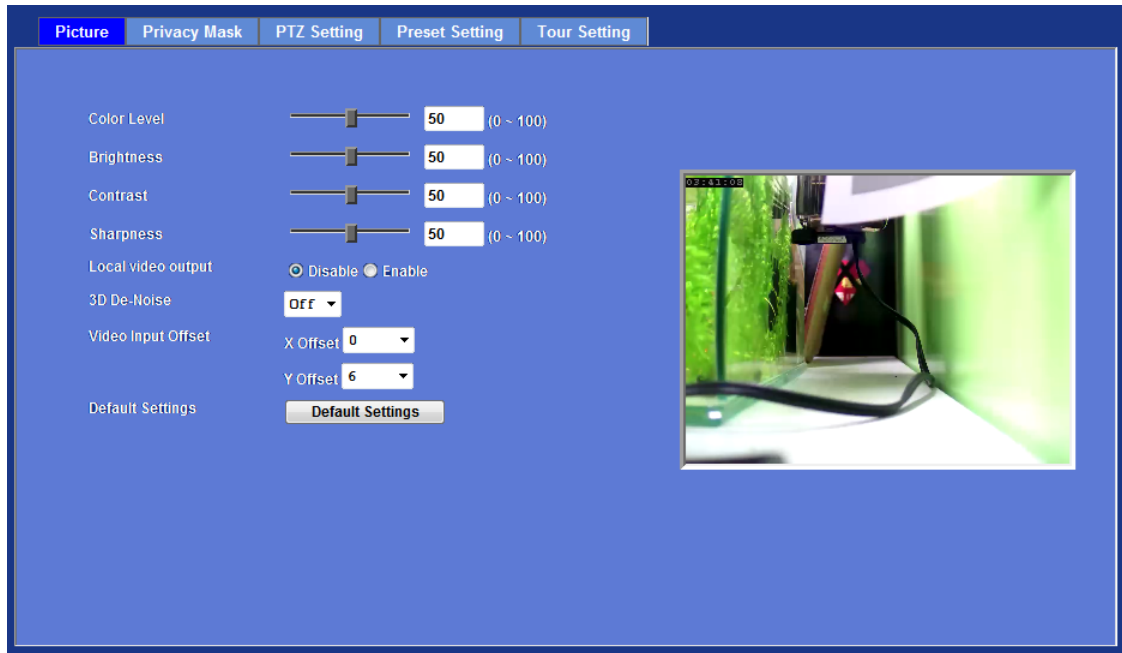
**Message:**

The message will be sent to HTTP server.

## Camera: Adjust Camera parameters

Use this menu to set the functions of the camera parameters of the device.

### Picture



#### Color Level:

Large value will be colorful.

#### Brightness:

Large value will brighten camera.

#### Contrast:

Large value will contrast camera heavily.

#### Sharpness:

Large value will sharpen camera.

#### Local Video Output:

Enable or disable the local video output. It's useful for camera installation to check view angle and focus. However, it will save power and heat if disable this function. It will recommend user to disable this function once camera installed well.

#### 3D De-Noise:

De-Noise can remove or lower unwanted noise and preserve fine details and edges.

#### Video Input Offset:

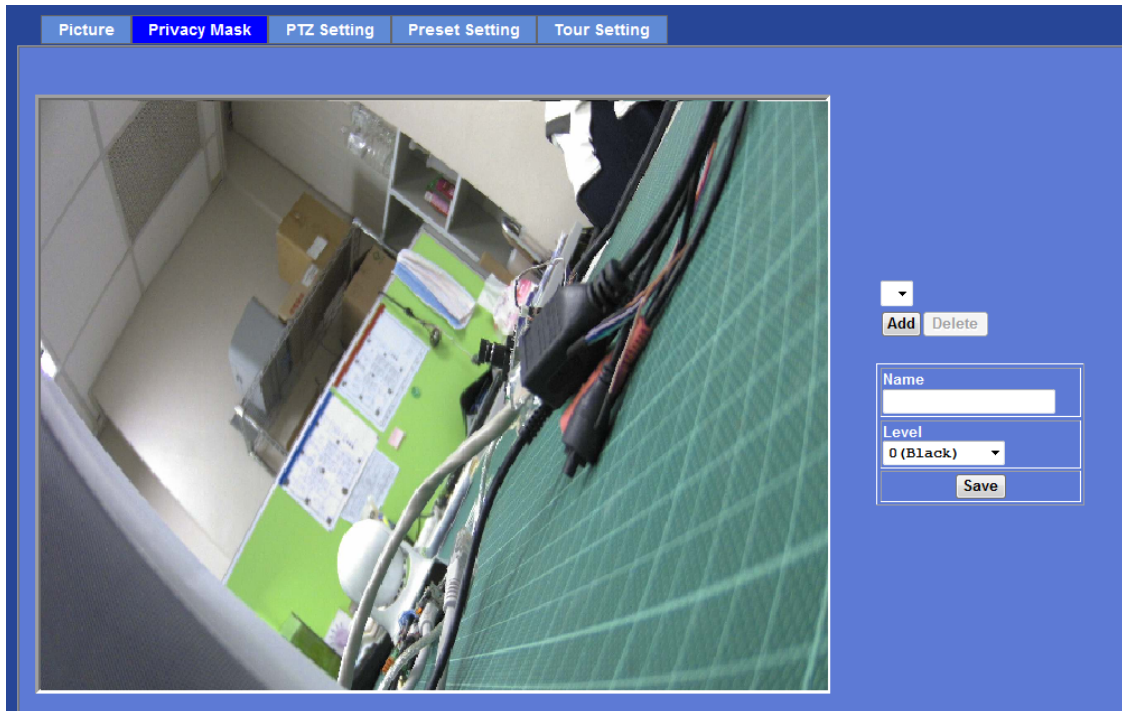
Use to adjust start point of captured video.

**Default Settings:**

Restore to factory image settings.

## Privacy Mask

Use this page to specify privacy mask window 1 to window 8 and set the name and gray level for selected window.



**Add and Delete:**

To add or delete the privacy mask windows, user can specify up to 7 windows to mask the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected window accordingly.

**Name:**

Name of the specified privacy window.

**Level**

To define the gray level of mask block. The smaller value will be darker.

## PTZ Setting

**Camera Protocol:**

This device can connect to a PTZ camera or speed dome camera and controls them thru RS485 interface.

**Camera Address:**

This is the camera ID set in PTZ camera or speed dome camera. **Note** that please DO NOT change the default value if unnecessary. If so, user needs to check and set value properly for both sides.

**Baud rate:**

This is the communication speed between network module and speed dome camera. **Note** that please DO NOT change the default value if unnecessary. If so, user needs to check and set value properly for both sides.

| Setting         | Value                      |
|-----------------|----------------------------|
| Camera Protocol | Pelco-D                    |
| Camera Address  | 1                          |
| Baud rate       | 9600                       |
| OSD Control     | Default                    |
| OSD Open        | ff,id,00,07,00,37,checksum |
| OSD Close       | ff,id,00,07,00,37,checksum |
| OSD Select      | ff,id,00,07,00,3d,checksum |
| OSD Back        | ff,id,00,07,00,3d,checksum |
| OSD Up          | ff,id,00,07,00,38,checksum |
| OSD Down        | ff,id,00,07,00,39,checksum |
| OSD Left        | ff,id,00,07,00,3a,checksum |
| OSD Right       | ff,id,00,07,00,3b,checksum |

**OSD Control:**

Choose the corresponding model for OSD control

**OSD Open:**

Control commands for Open function.

**OSD Close:**

Control commands for Close function.

**OSD Select:**

Control commands for Select function.

**OSD Back:**

Control commands for Back function.

**OSD Up:**

Control commands for Up function.

**OSD Down:**

Control commands for Down function.

**OSD Left:**

Control commands for Left function.

**OSD Right:**

Control commands for Right function.

## Preset Setting

This page provides the edit tool to modify or delete the “Preset Setting” item by item.

| Preset Number | Preset Name | Home Position |
|---------------|-------------|---------------|
|---------------|-------------|---------------|

| Preset List                                                                 |                                                                       |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Preset Number                                                               | <input type="text"/>                                                  |
| Preset Name                                                                 | <input type="text"/>                                                  |
| Home Position                                                               | <input checked="" type="radio"/> Enable <input type="radio"/> Disable |
| <input type="button" value="Modify"/> <input type="button" value="Delete"/> |                                                                       |

## Tour Setting

Up to 128 positions can be preset, and the camera can be programming to move to the preset position sequentially.

|         |              |             |                |                     |
|---------|--------------|-------------|----------------|---------------------|
| Picture | Privacy Mask | PTZ Setting | Preset Setting | <b>Tour Setting</b> |
|---------|--------------|-------------|----------------|---------------------|

| Tour Number | Tour Name | Running | Sequence | Preset Name | Wait Time |
|-------------|-----------|---------|----------|-------------|-----------|
|             |           |         |          |             |           |

|                                                                                                                |                                                                       |
|----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Tour Name                                                                                                      | <input type="text"/>                                                  |
| Running                                                                                                        | <input checked="" type="radio"/> Enable <input type="radio"/> Disable |
| <input type="button" value="Add"/> <input type="button" value="Modify"/> <input type="button" value="Delete"/> |                                                                       |

|                                       |
|---------------------------------------|
| <input type="button" value="Modify"/> |
|---------------------------------------|

**Tour Name:**

The group name of the sequence of camera tour. The maximum number of camera tour is 16.

**Running:**

Enable or disable this camera tour.

**Preset:**

Set the sequence of the tour. Maximum 16 points can be assigned. The selected preset position is added in the Sequence list from 1 to 16.

**Wait Time:**

Type a period of time during which the camera is to stay at each preset point, between 0 to 36000 seconds.

To use the camera tour function, user must preset some camera positions first.

## System: Configure and maintain system

Use this menu to perform the principal settings of the device.

### System:

**System** | Date & Time | Maintenance

DIPS (Dynamic IP Service) ☐ Disable ☒ Enable

Device ID (for DIPS)

Device Title  (0 ~ 30 Digits)

Software Version 6.D.2.7181

Network LED ☒ Enable ☐ Disable

Power LED ☒ Enable ☐ Disable

Log

```
Nov 8 20:15:06 AM2030D syslog.info syslogd started: BusyBox v1.13.4
Nov 8 20:15:06 AM2030D user.notice kernel: klogd started: BusyBox v1.13.4 (2011-09-
Nov 8 20:15:06 AM2030D user.notice kernel: Linux version 2.6.28 (root@tomhost.domai
Nov 8 20:15:06 AM2030D user.warn kernel: CPU: FA626TE [66056261] revision 1 (ARMv5T
Nov 8 20:15:06 AM2030D user.warn kernel: CPU: VIPT aliasing data cache, VIPT aliasi
Nov 8 20:15:06 AM2030D user.warn kernel: Machine: Faraday GM8126
Nov 8 20:15:06 AM2030D user.warn kernel: Warning: bad configuration page, trying to
Nov 8 20:15:06 AM2030D user.warn kernel: Memory policy: ECC disabled, Data cache wr
Nov 8 20:15:06 AM2030D user.debug kernel: On node 0 totalpages: 65536
Nov 8 20:15:06 AM2030D user.debug kernel: free_area_init_node: node 0, pgdat c0c18b
Nov 8 20:15:06 AM2030D user.debug kernel: Normal zone: 512 pages used for memmap
Nov 8 20:15:06 AM2030D user.debug kernel: Normal zone: 0 pages reserved
```

#### DIPS (Dynamic IP Service):

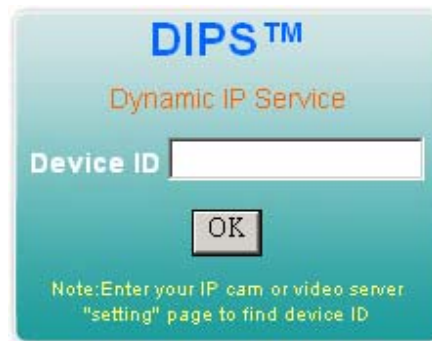
To enable or disable the DIPS® (Dynamic IP Service) function.

#### Device ID (for DIPS):

It's a unique number of each device for identification and this ID is used for DIPS. We provide another easier way to do the same job called Dynamic IP Service, DIPS®.

To use this service, just follow four steps below:

- (1) Enable DIPS function of the device
- (2) Check your Device ID from this page. This is a unique number for each device.
- (3) If your device is behind a NAT router, please configure your device properly. You could refer to section "Install the Camera behind a NAT Router" above. You only need to do this job one time.
- (4) Visiting our company's web site, you can find DIPS service page as below:



Enter your Device Number and press "OK" button.

Then, a new web page will pop up and link to your device accordingly.

You will see that DIPS is a much easier service than DDNS.

**Device Title:**

You can enter the name of this unit here. It's very useful to identify the specific device from multiple units. The information will be shown on IPWizard II once the device is found.

**Software Version:**

This information shows the software version of the device.

**Network(LAN) LED:**

To turn on or off Network(LAN) LED.

**Power LED (Wireless LED):**

To turn on or off the Power LED (wireless LED if WLAN model).

**Log:**

User can check the system log information of the device, including the *Main Info*, *Appended Info*, *Operator IP*, and so on ...

**Reload:**

Click this button; user can refresh the log information of the device.

## Date & Time

You can setup the device or make it synchronized with PC or remote NTP server. Also, you may select your time zone in order to synchronize time locally.

**Server Date & Time:**

Displays the date and time of the device.

**PC Time:**

Displays the date and time of the connected PC.

**Adjust:****- Synchronize with PC:**

Click this option to enable time synchronization with PC time.

**- Manual setting:**

Click this option to set time and date manually.

**- Synchronize with NTP:**

Click this option if you want to synchronize the device's date and time with those of time server called NTP server (Network Time Protocol).

**NTP Server:** Type the host name or IP address or domain name of the NTP server.

**NTP sync. Interval:** Select an interval between 1 and 24 hours at which you want to adjust the device's time referring to NTP server

**Time zone:**

Set the time difference from Greenwich Mean Time in the area where the device is installed.

**Daylight Saving:**

Disable or enable the daylight saving adjustment.

The screenshot shows the 'Date & Time' configuration page of a video server. The page has a blue header with three tabs: 'System', 'Date & Time' (which is selected), and 'Maintenance'. Below the header, the configuration options are listed on the left, and their corresponding values or controls are on the right. The options include: 'Server Date & Time' (2011-8-07 10:12:52), 'PC Time' (2011-8-7 18:12:52), 'Adjust' (with three radio buttons: 'Synchronize with PC' is selected, 'Manual setting' is unselected, and 'Synchronize with NTP' is unselected), 'NTP Server' (time.stdtime.gov.tw with a 'Test' button), 'NTP Sync. Interval' (24 hour), 'Timezone' (GMT (Dublin, Lisbon, London, Reykjavik)), 'Daylight Saving' (with two radio buttons: 'Disable' is unselected, and 'Enable' is selected), 'Daylight Saving StartTime' (Jan 01 00:00:00), 'Daylight Saving StopTime' (Jan 01 00:00:00), and 'Daylight Saving Offset' (+ 01 00:00:00).

## Maintenance

### Hard Factory Default (Include the network setting):

Recall the device hard factory default settings. Note that click this button will reset all device's parameters to the factory settings (including the IP address).

### Factory Default (Except the network setting):

The unit is restarted and most current settings are reset to factory default values. This action will not reset the network setting.

### Backup Setting:

To take a backup of all of the parameters, click this button. If necessary, it will then be possible to return to the previous settings, if settings are changed and there is unexpected behavior.

### Restore Setting:

Click the "**Browse**" button to locate the saved backup file and then click the "**Restore Setting**" button. The settings will be restored to the previous configuration.

The screenshot shows the 'Maintenance' tab selected in a navigation bar at the top, alongside 'System' and 'Date & Time'. The main content area has a blue background and contains several maintenance options, each with a corresponding button:

- Hard Factory Default (Include the network setting):** A button labeled 'Hard Factory Default'.
- Factory Default (Except the network setting):** A button labeled 'Factory Default'.
- Backup Setting:** A button labeled 'Backup Setting'.
- Restore Setting:** A text input field, a 'Browse' button, a 'Restore Setting' button, and a 'Reset' button.
- Firmware Upgrade:** A text input field, a 'Browse' button, a 'Firmware Upgrade' button, and a 'Reset' button.
- System Restart:** A button labeled 'Restart'.

### Firmware Upgrade:

The device supports new firmware upgrade (the software that controls the operation in the device). Please contact your dealer for the latest version if necessary.

Download the latest firmware file from our website or your dealer. Unzip this firmware file to binary file and store it into your PC. Then follow the steps as bellow carefully:

1. Close all other application programs which are not necessary for firmware update.

**2. Make sure that only you access this device while firmware updating.**

3. Disable all event trigger and/or schedule trigger functions first.
4. In this web page, click "**Browse**" button. Select the Firmware binary file.
5. Once the firmware file was selected, click "**Firmware Upgrade**" button.
6. The upgrade progress information will be displayed. Once the uploading process completed, the device will reboot the system automatically.
7. Please wait for timer countdown, and then you can use IPWizard II to search the device again.

**Warning!!!** The download firmware procedure cannot be interrupted. If the power and/or network connection are broken during the download procedure, it **WILL** cause serious damage to the device.

Strongly suggest that **DO NOT** upgrade firmware via Wireless LAN due to high error rate possibly and don't allow any other clients to access this unit during updating procedure.

Be aware that you **SHALL NOT** turn off the power during updating the firmware and wait for finish message.

Furthermore, the firmware upgrade procedure is always risky and do not try to upgrade new firmware if it's not necessary.

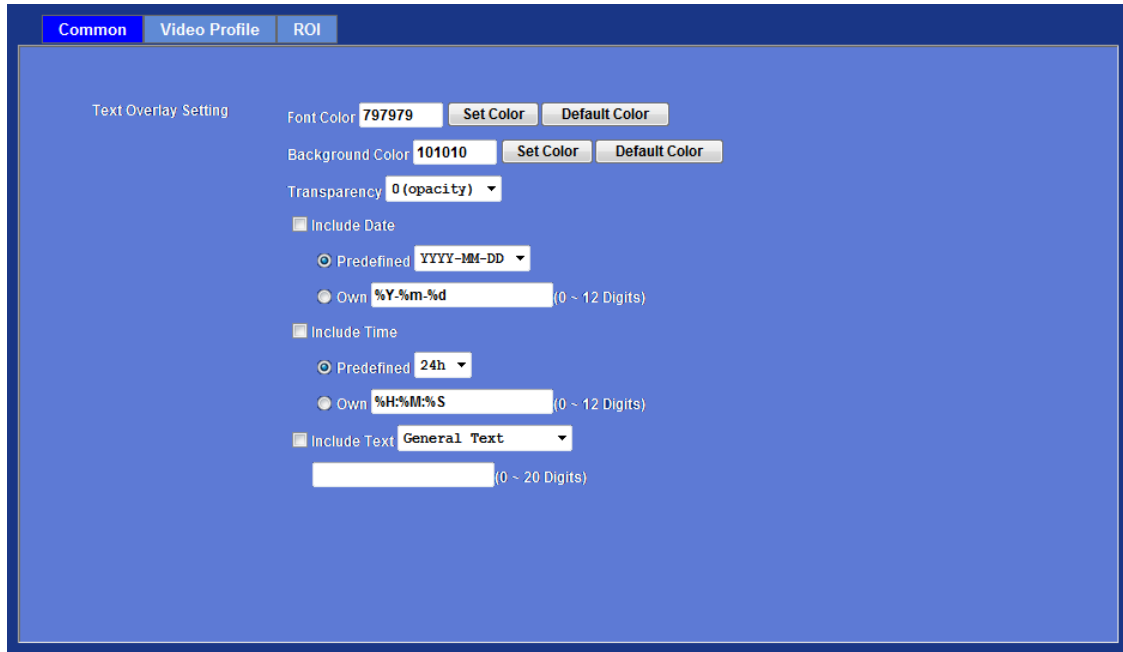
**System Restart:**

The device is restarted without changing any of the network settings. It means the IP address of the device will not change after firmware upgrade.

## Video: Configure profile

This device provides 9 video profiles to support different request to each client simultaneously. Each user can choose his preferred video profile as his request independently.

## Common



The screenshot shows the 'Common' tab of a configuration interface. At the top, there are three tabs: 'Common' (selected), 'Video Profile', and 'ROI'. Below the tabs, the 'Text Overlay Setting' section is visible. It includes the following controls:

- Font Color:** A text input field with '797979', followed by 'Set Color' and 'Default Color' buttons.
- Background Color:** A text input field with '101010', followed by 'Set Color' and 'Default Color' buttons.
- Transparency:** A dropdown menu showing '0 (opacity)'.
- Include Date:** A checkbox that is checked. Below it, there are two options: 'Predefined' with a dropdown showing 'YYYY-MM-DD', and 'Own' with a text input field containing '%Y-%m-%d' and a note '(0 ~ 12 Digits)'.
- Include Time:** A checkbox that is checked. Below it, there are two options: 'Predefined' with a dropdown showing '24h', and 'Own' with a text input field containing '%H:%M:%S' and a note '(0 ~ 12 Digits)'.
- Include Text:** A checkbox that is checked. Below it, there is a dropdown menu showing 'General Text' and a text input field with a note '(0 ~ 20 Digits)'.

### Text Overlay Setting:

There are some important information can be embedded into image, including date, time, and/or text. User also can change the font color, background color, or Transparency.

## Video Profile

| Common Video Profile ROI |            |            |              |         |         |                |             |     |           |
|--------------------------|------------|------------|--------------|---------|---------|----------------|-------------|-----|-----------|
| Name                     | Video Type | Resolution | Rate Control | Quality | Bitrate | Max Frame Rate | GOP Control | ROI | Multicast |
| Profile1                 | h264       | 4cif       | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile2                 | mpeg4      | 4cif       | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile3                 | mjpeg      | 4cif       | VBR          | 80      | -       | 30             | 1           | no  | no        |
| Profile4                 | h264       | cif        | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile5                 | mpeg4      | cif        | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile6                 | mjpeg      | cif        | VBR          | 80      | -       | 30             | 1           | no  | no        |
| Profile7                 | h264       | qcif       | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile8                 | mpeg4      | qcif       | EVBR         | 80      | -       | 30             | 30          | no  | no        |
| Profile9                 | mjpeg      | qcif       | VBR          | 80      | -       | 30             | 1           | no  | no        |

|                 |                                                                       |
|-----------------|-----------------------------------------------------------------------|
| Name            | Profile1                                                              |
| Video Type      | h264                                                                  |
| Resolution      | 4cif                                                                  |
| ROI             | <input checked="" type="radio"/> Yes <input type="radio"/> No         |
| Rate Control    | EVBR                                                                  |
| Quality         | 80                                                                    |
| Max Bitrate     | 4000 K bps 384 ~ 4000                                                 |
| Max Frame Rate  | 30                                                                    |
| GOP Control     | 30                                                                    |
| Multicast       | <input checked="" type="radio"/> Enable <input type="radio"/> Disable |
| Multicast Video | IP Address 239.198.97.181 Port 0 (0 means auto, 1024 ~ 65534)         |
| Multicast Audio | IP Address 239.198.97.181 Port 0 (0 means auto, 1024 ~ 65534)         |

**Name:**

To assign a name to the selected profile.

**Video Type:**

Video codec of the selected profile. If the H.264 encoder is selected, then there are 3 modes of profile selectable: baseline, main and high profile.

**Resolution:**

Show the resolution of the selected profile.

**ROI:**

Assign the selected profile as a ROI stream or not. (Only available for the profiles with max resolution)

**Rate Control:**

Defines the rate control method of this profile. There are three options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR).

For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth.

For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume higher bandwidth.

For EVBR, the video bitrate is based on normal VBR mode. However, the bitrate can be limited to the max bitrate while lots of motion in video.

**Max Frame Rate:**

Defines the targeted frame rate of this profile. For example, set the frame rate to 30 fps, then the image will be updated for 30 frames per second as possible. User need to set reasonable max frame rate versus video quality under the limited bandwidth.

**GOP Control:**

Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.

**Multicast:**

Enable or disable the multicast function.

**Multicast Video:**

IP address and port for multicast video streaming of the selected profile.

**Multicast Audio:**

IP address and port for multicast audio streaming of the selected profile.

**Time to live:**

Time to live (TTL) is a mechanism that limits the lifespan of data in a computer or network. Once the prescribed event count or timespan has elapsed, data is discarded. TTL prevents a data packet from circulating indefinitely.

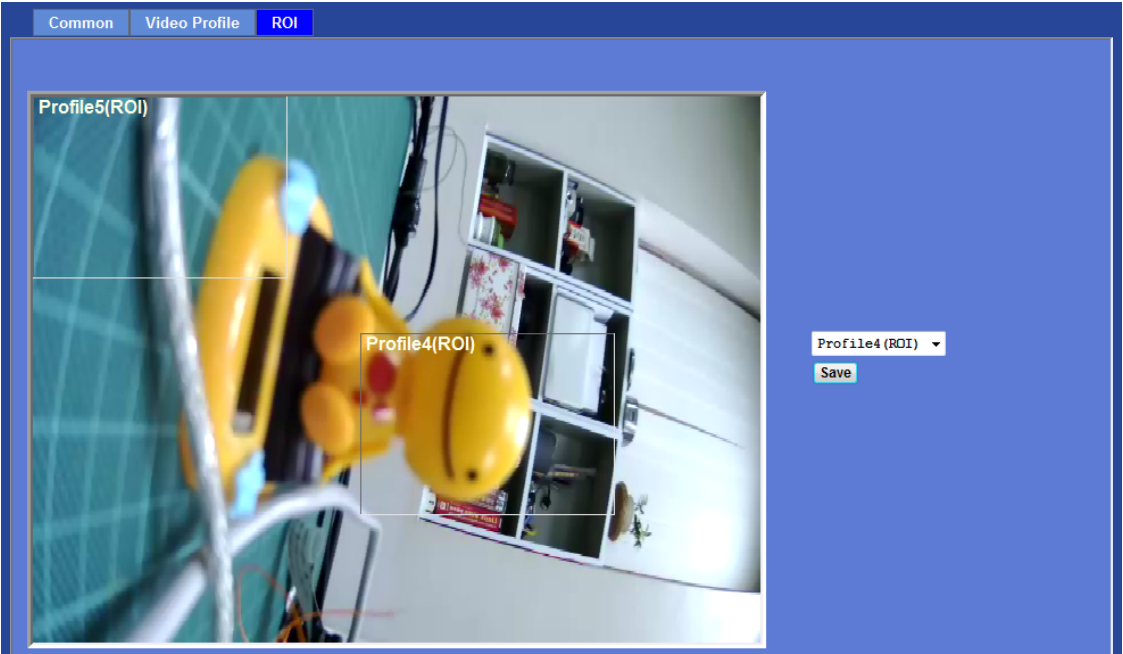
**Always Enable Multicast:**

Multicast streaming is always enabled or by request.

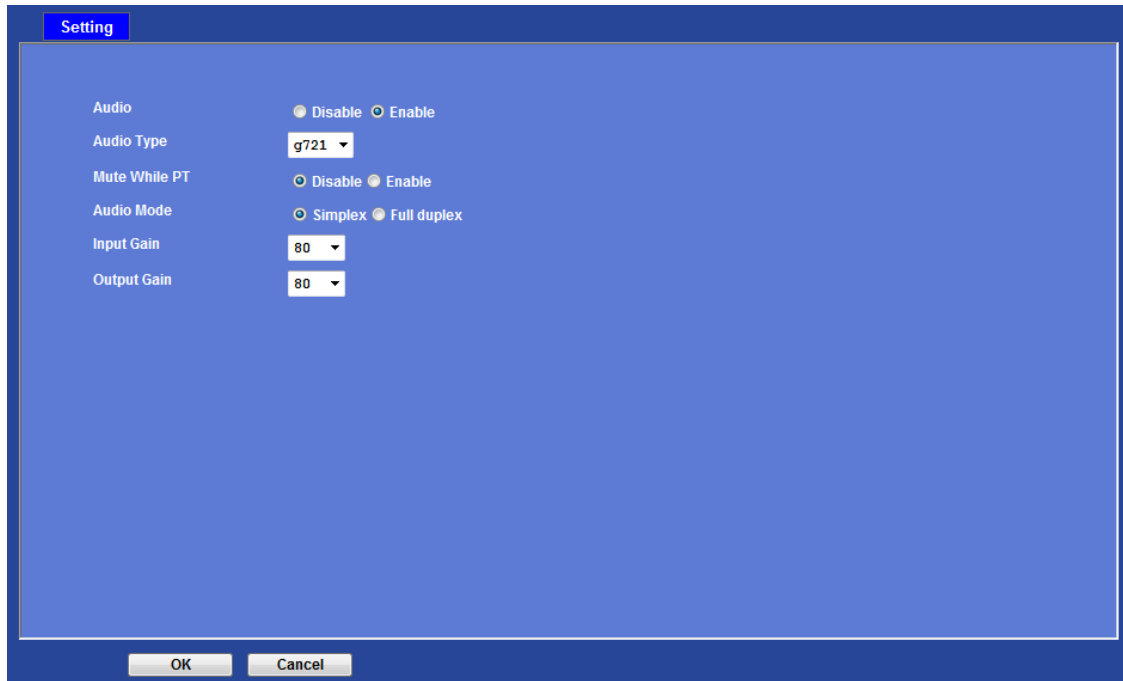
**Warning!!!** To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may occur network storm seriously.

## ROI

ROI means Region of Interest. Use this page to specify location of ROI windows. Only the maximum resolution profiles can be defined as ROI. In this model, the default ROI windows are profile 4 and 5.



## Audio: Audio parameters



**Audio:**

To enable or disable audio function

**Audio Type:**

To select audio codec

**Mute While PT:**

Mute the audio while pan and/or tilt motion

**Audio Mode:**

To select Simplex or Full duplex (2-way audio) mode

**Input Gain:**

To adjust gain of input audio

**Output Gain:**

To adjust gain of output audio

## User: Manage user name, password and login privilege

Use this menu to add, update, or remove the usernames and passwords of the Administrator and viewer.

**Setting**

Viewer Login ☒ Anonymous ☐ Only users in database **Save**

| User Name | Access Right  | PTZ Control |
|-----------|---------------|-------------|
| admin     | administrator | yes         |
| root      | administrator | yes         |

**User List**

User Name  (1 ~ 20 Digits)

Password  (0 ~ 20 Digits)

Verify Password  (0 ~ 20 Digits)

Access Right ☒ Administrator ☐ Viewer

PTZ Control ☒ Enable ☐ Disable

**Add** **Modify** **Delete**

### Viewer login:

Select "Anonymous" to allow any one viewing the video once connected. Otherwise, only users in database can view the video after login.

### Access Right:

Administrator can access every function in this device. However, Viewers only can view the video and access limited function.

### PTZ Control:

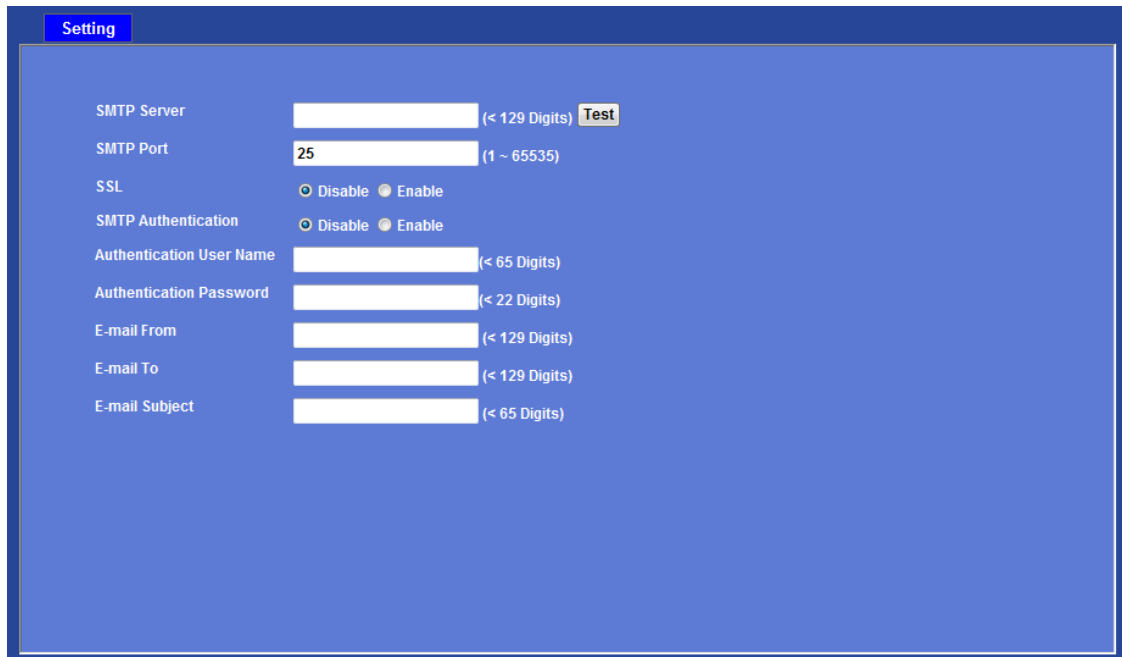
Authorize this user to control PTZ function or not.

### Add, update, and remove of Users account:

Manage the user's account of viewer user.

## E-Mail: Setup E-Mail configuration

User may setup SMTP mail parameters for further operation of Event Schedule. That's, if users want to send the alarm message out, it will need to configure parameters here first and also add at least one event schedule to enable event triggering.



The screenshot shows a web interface for configuring email settings. At the top left, there is a blue tab labeled "Setting". Below this, the configuration fields are as follows:

- SMTP Server:** A text input field with a placeholder "(< 129 Digits)" and a "Test" button to its right.
- SMTP Port:** A text input field containing the value "25" with a placeholder "(< 1 ~ 65535)".
- SSL:** Two radio buttons labeled "Disable" and "Enable". The "Disable" button is selected.
- SMTP Authentication:** Two radio buttons labeled "Disable" and "Enable". The "Disable" button is selected.
- Authentication User Name:** A text input field with a placeholder "(< 65 Digits)".
- Authentication Password:** A text input field with a placeholder "(< 22 Digits)".
- E-mail From:** A text input field with a placeholder "(< 129 Digits)".
- E-mail To:** A text input field with a placeholder "(< 129 Digits)".
- E-mail Subject:** A text input field with a placeholder "(< 65 Digits)".

### SMTP Server:

Type the SMTP server name or the IP address of the SMTP server.

### Test:

Send a test mail to mail server to check this account is available or not.

### SMTP Port:

Set port number of SMTP service.

### SSL:

Enable SSL function or not.

### SMTP Authentication:

Select the authentication required when you send an e-mail.

**Disable:** if no authentication is required when an e-mail is sent.

**Enable:** if authentication is required when an e-mail is sent.

### Authentication User name:

Type the user name for the SMTP server if **Authentication** is **Enable**.

### Authentication Password:

Type the password for the SMTP server if **Authentication** is **Enable**.

**E-mail From:**

Type the sender's E-mail address. This address is used for reply e-mails.

**E-mail To:**

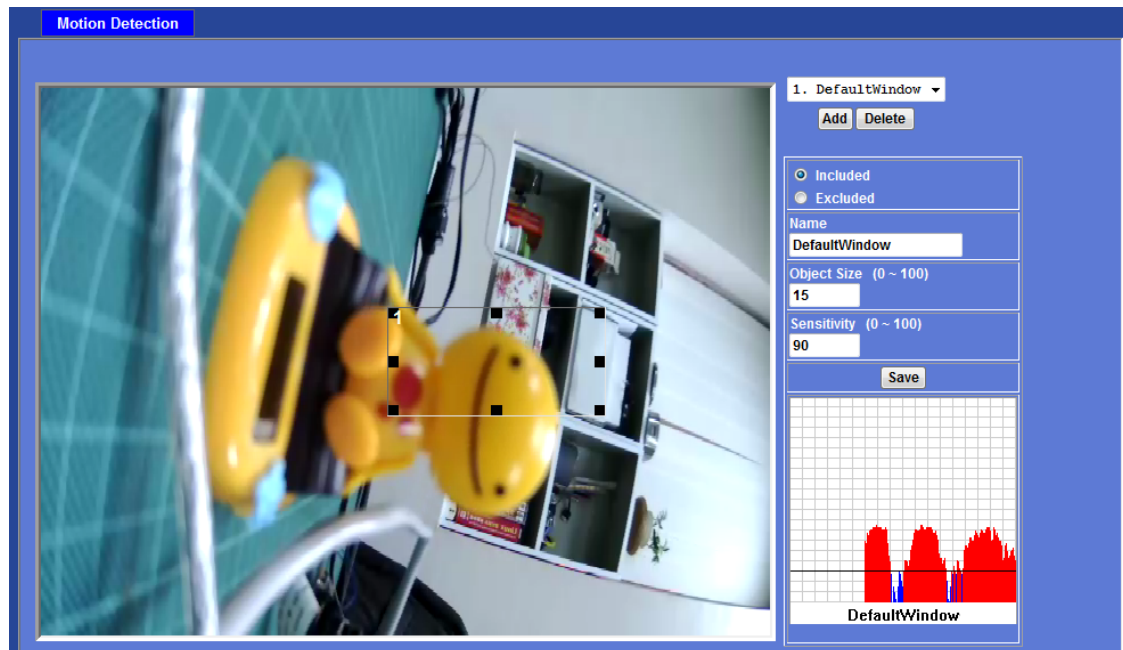
Type the receiver's e-mail address.

**E-mail Subject:**

Type the subject/title of the e-mail.

## Event detection: Setup Object detection Motion Detection

Use this menu to specify motion detection window 1 to window 10 and set the conditions for detection while observing a captured image.



### Add and Del:

To add or delete the motion windows. User can specify up to 10 Included and/or Excluded windows to monitor the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected motion window accordingly.

### Included or Excluded Window:

These windows can be specified as Included or Excluded type.

**Included** windows target specific areas within the whole video image

**Excluded** windows define areas within an Include window that should be ignored (areas outside Include windows are automatically ignored)

### Name:

Name of the specified motion window.

### Object Size:

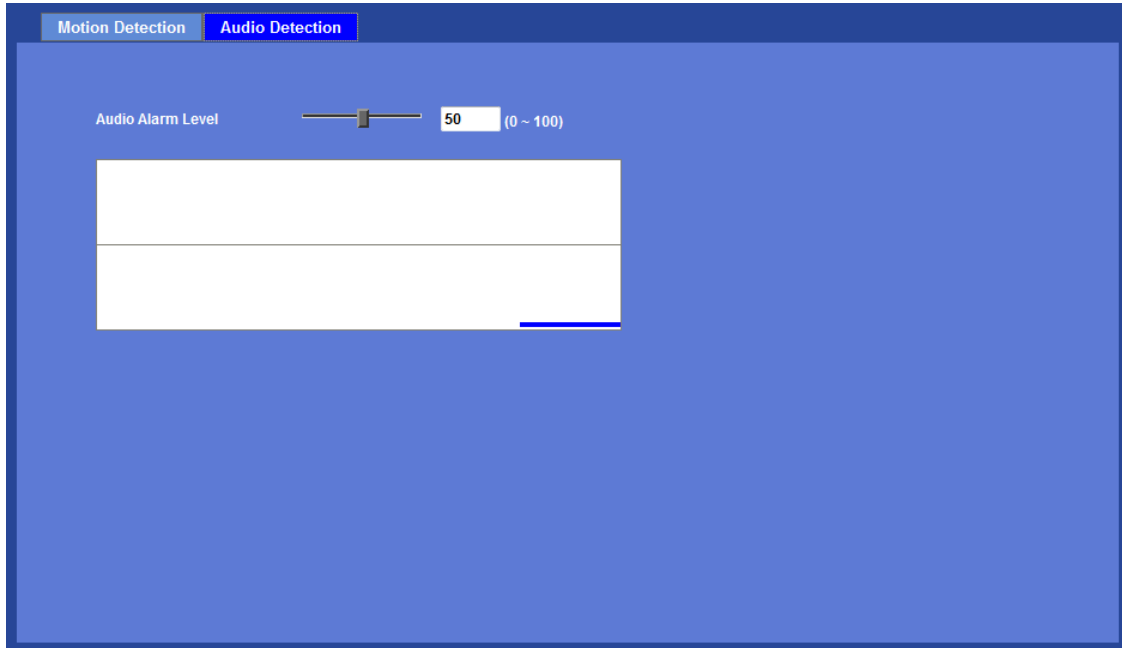
Defines the object size of motion detection. The higher object size will only larger objects trigger motion detection. The lower object size will even small objects trigger motion detection too. Generally speaking, the smaller size will be easier to trigger event.

### Sensitivity

Defines the sensitivity value of motion detection. The higher value will be more sensitivity.

## Audio Detection

Audio detection alarm can be used as a complement to motion detection. Since audio detection can react to events in areas too dark for the video motion detection functionality to work properly. In addition, it can be used to detect activity in areas outside of the camera's view.



### **Audio Alarm Level:**

Define the sensitivity value of audio detection. The lower value will be more sensitivity.

## Storage: Status and configuration

### SD Card

This page shows the status of attached SD card. You may setup related parameters to manage the attached SD card also.

SD Card SAMBA Server

Disk ID

Status

Free space

Total size

Status

Full

Readonly

☒ Enable automatic disk cleanup

Remove recordings older than:  day(s)

Remove oldest recordings when disk is:  % full

☐ Lock disk

#### Enable automatic disk cleanup:

Delete old recorded files while the conditions are reached as below.

#### Remove recordings order than:

Delete old files by days.

#### Remove oldest recordings when disk is:

Delete old files by left capacity.

### SAMBA Server

This page shows the status of SAMAB server. You may setup related parameters to manage the remote SAMBA server.

SD Card SAMBA Server

Host  (1 ~ 63 Digits)

Share  (1 ~ 63 Digits)

User Name  (< 63 Digits)

Password  (< 63 Digits)

Status Not Connect

Total size 0 KB

Free space 0% - 0 KB

SAMBA Server

**Host:**

Type the SAMBA server domain name or the IP address of the SMTP server.

**Share:**

Type the share folder of remote SAMBA server which the camera will upload files to this space.

**User name:**

Type the user name for the remote SAMBA server.

**Password:**

Type the password for the remote SAMBA server.

## Continuous Recording:

The camera can continuously record video stream into files and save them to attached SD card or remote SAMBA server.

**Note** that there are various factors affecting the recording results, such as the camera's system loading, network condition, SD card performance, multiple client accessing, and so on. No guarantee will be given to "seamless recording" in the recorded video files.



The screenshot shows a web-based configuration interface for 'Continuous Recording'. The interface has a blue header bar with the title 'Continuous Recording'. Below the header, there are several configuration options:

- Continuous Recording:** A toggle switch with 'Disable' and 'Enable' radio buttons. The 'Enable' button is selected.
- Record File Type:** A dropdown menu showing 'Profile1 h264 / 4cif'.
- Disk:** A toggle switch with 'SD Card' and 'SAMBA Server' radio buttons. The 'SD Card' button is selected.
- Path:** A text input field containing 'AMTK-000EAEA215DD'. To the right of the field is a note: '( For example: Folder1/Folder2/Folder3 ) (1 ~ 63 Digits)'.
- Restart:** A button labeled 'Restart' with a tooltip that says '(Restarting will delete the current recording.)'.
- Footer Note:** A line of text at the bottom states: 'Oldest recordings will be removed if the disk is 90% full and free space is smaller than 1GB.'

### Continuous Recording:

Enable or disable this function.

### Record File Type:

Choose a video profile to record.

### DISK:

Save recorded files to SD card or remote SAMBA server.

### Path:

Define the folder path for the recorded files.

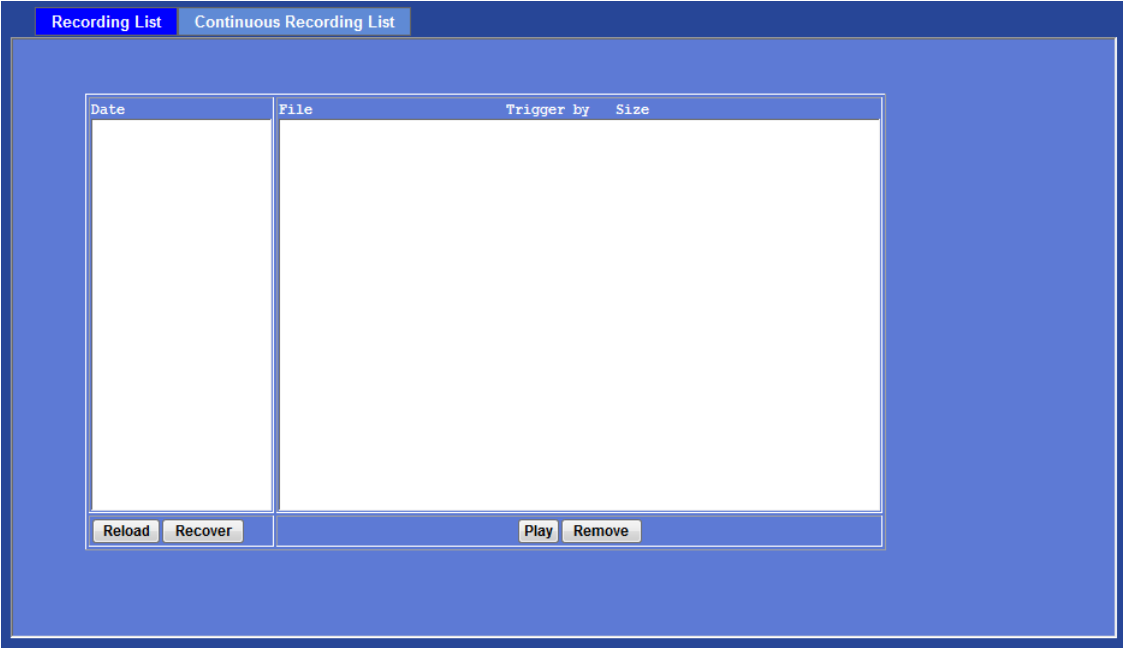
### Restart:

Be careful, click this button will delete all continuous files recorded in SD card or remote SAMBA server.

**Recording List:** Files list inside the SD card or SAMBA server  
This page shows the files list information. User may play or delete the selected file.

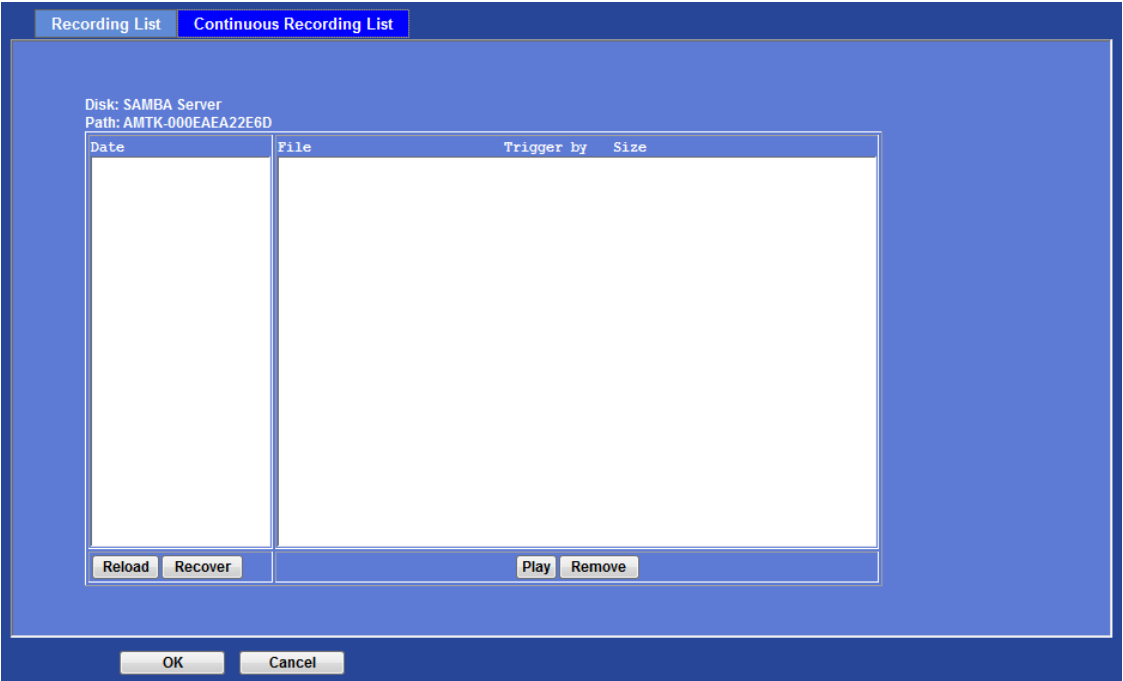
## Recording List

This page only shows the event recording files which stored in SD card. User may play or delete the selected file.



## Continuous Recording List

This page only shows the continuous recording files which stored in SD card or remote SAMBA server. User may play or delete the selected file.



## Event Server: Setup FTP/TCP/HTTP/SAMBA server configuration

### FTP Server

You may setup FTP parameters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server, it will need to configure parameters here and also add at least one event schedule to enable event triggering as SMTP.

| Name | FTP Server | FTP Port | FTP Path |
|------|------------|----------|----------|
|      |            |          |          |

|                    |                                                            |                                     |
|--------------------|------------------------------------------------------------|-------------------------------------|
| Name               | <input type="text"/>                                       | (<21 Digits)                        |
| FTP Server         | <input type="text"/>                                       | <input type="button" value="Test"/> |
| FTP Login Name     | <input type="text"/>                                       | (<21 Digits)                        |
| FTP Login Password | <input type="text"/>                                       | (<21 Digits)                        |
| FTP Port           | <input type="text" value="21"/>                            | (1 ~ 65535)                         |
| FTP Path           | <input type="text"/>                                       | (<64 Digits)                        |
| FTP Passive Mode   | <input type="radio"/> Disable <input type="radio"/> Enable |                                     |

#### Name:

User can specify multiple FTP paths as wish. Therefore, user needs to specify a name for each FTP setting.

#### FTP Server:

Type the server name or the IP address of the FTP server.

#### Test:

Check the FTP server whether this account is available or not.

#### FTP Login name:

Type the user name for the FTP server.

#### FTP Login Password:

Type the password for the FTP server.

#### FTP Port:

Set port number of FTP service.

#### FTP Path:

Set working directory path of FTP server.

**FTP Passive Mode:**

Select passive or active mode connecting to FTP server.

## TCP Server

In addition to send video file to FTP server, the device also can send event message to specified TCP server.

The screenshot shows a web-based configuration interface for the 'TCP Server' section. At the top, there are four tabs: 'FTP Server', 'TCP Server' (which is selected and highlighted in blue), 'HTTP Server', and 'SAMBBA Server'. Below the tabs is a large white rectangular area for displaying a list of TCP servers. Underneath this area are three input fields: 'Name' with a text box and a label '<21 Digits', 'TCP Server' with a text box and a 'Test' button, and 'TCP Port' with a text box and a label '(1 ~ 65535)'. At the bottom of the interface are three buttons: 'Add', 'Modify', and 'Delete'.

**Name:**

User can specify multiple TCP servers as wish. Therefore, user needs to specify a name for each TCP server setting.

**TCP Server:**

Type the server name or the IP address of the TCP server.

**TCP Port:**

Set port number of TCP server.

## HTTP Server

The device also can send event message to specified HTTP server.

The screenshot shows a configuration window for the Video Server. It has four tabs: FTP Server, TCP Server, HTTP Server (which is selected), and SAMBA Server. The main area of the window is a table with three columns: Name, HTTP Server, and Proxy Address. The table is currently empty. Below the table, there are several input fields with labels and constraints: Name (<21 Digits), URL (http://, <60 Digits), HTTP Login Name (<21 Digits), HTTP Login Password (<21 Digits), Proxy Address, Proxy Login Name (<21 Digits), Proxy Login Password (<21 Digits), and Proxy Port (1 ~ 65535). A 'Test' button is located next to the URL field. At the bottom of the window, there are three buttons: Add, Modify, and Delete.

**Name:**

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

**URL:**

Type the server name or the IP address of the HTTP server.

**Test:**

Check the HTTP server whether it is available or not.

**HTTP Login name:**

Type the user name for the HTTP server.

**HTTP Login Password:**

Type the password for the HTTP server.

**Proxy Address:**

Type the server name or the IP address of the HTTP Proxy.

**Proxy Login name:**

Type the user name for the HTTP Proxy.

**Proxy Login Password:**

Type the password for the HTTP Proxy.

**Proxy Port:**

Set port number of Proxy.

## SAMBA Server

The device also can send video stream to specified SAMBA server.

FTP Server TCP Server HTTP Server **SAMBA Server**

| Name | SAMB A Server | SAMB A Path |
|------|---------------|-------------|
|------|---------------|-------------|

Name  (<21 Digits)

SAMB A Server

SAMB A Login Name  (<21 Digits)

SAMB A Login Password  (<21 Digits)

SAMB A Path  (<64 Digits)

### **Name:**

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

### **SAMBA Server:**

Type the server name or the IP address of the SAMBA server.

### **Test:**

Check the SAMBA server whether this account is available or not.

### **SAMBA Login name:**

Type the user name for the SAMBA server.

### **SAMBA Login Password:**

Type the password for the SAMBA server.

### **SAMBA Path:**

Set working directory path of SAMBA server.

## Event Schedule: Configure the event schedule

### Setting

This menu is used to specify the schedule of Event or Schedule Trigger and activate the some actions provided by this device. Where the Schedule Trigger will be activated by user-define interval without event happened.

**Name:**

Name of the Event or Schedule.

**Enable:**

Enable or disable this Event or Schedule.

**Type:**

Event trigger or Schedule trigger.

**Enable Time:**

Define the feasible time slot.

**Trigger by:**

Select the triggered sources.

**Action:**

Define the actions once event triggered.

**Example 1:**

Send file to FTP server by motion triggered always:

1. Select event trigger
2. Enable time: start from 00:00 to 24:00 every day
3. Trigger by: Motion Area (Added in Object Detection page)
4. Action : Send FTP (Add in Event Server -> FTP Server page)

The screenshot shows the 'Setting' tab of the Video Server configuration interface. The 'Record' and 'Port Status' tabs are also visible. The main configuration area is divided into several sections:

- Table:** A table with columns: Name, Enable, Type, Weekday, Start, Duration, Trigger by Prefix, and Action. The first row is 'Send\_to\_FTP', 'yes', 'Event', '111111', '0:0', '24:0', 'x,M0,x', and 'FTP'.
- Name:** A text field containing 'Send\_to\_FTP'.
- Enable:** Radio buttons for 'Yes' (selected) and 'No'.
- Type:** Radio buttons for 'Event Trigger' (selected) and 'Schedule Trigger, Interval' (60 seconds).
- Enable Time:** Checkboxes for days of the week (Sun, Mon, Tue, Wed, Thu, Fri, Sat) are all checked. Below them are 'Start from' (0) and 'Duration' (24) fields.
- Trigger by:** A dropdown menu set to 'Sensor' with a 'Change to active' button, and a checked checkbox for 'Motion Area' set to 'Area-1'.
- Record File Prefix:** A text field for file naming, with a note '(0 ~ 20 Digits)'.
- Action:** A section with multiple options:
  - 'Go' (selected), 'Preset', and 'Tour' dropdowns.
  - 'Voice Alert, Duration' (0~86400 Seconds) checkbox.
  - 'Alarm Out, Duration' (0~86400 Seconds) checkbox.
  - 'Send FTP' (selected) with a dropdown set to 'Intra\_FTP'.
  - 'Send TCP', 'Send HTTP', 'Send E-Mail', and 'Send SD' checkboxes.

At the bottom, there are 'Add', 'Modify', and 'Delete' buttons.

**Example 2:**

Send file to E-Mail server by motion triggered from Friday 18:00 to Saturday 06:00

1. Select event trigger.
2. Enable time: start from Friday 18:00 and keep work in 12 hours, so it will stop on Saturday 06:00.
3. Trigger by : Motion Area (Added in Object Detection page)
4. Action : Send e-mail (Add in E-Mail page)
  - i. To email address: You need to input the receiver email address.
  - ii. Subject: You could specify the email subject.
  - iii. Message: You could specify the email content.

| Setting       |        |       |         |       |          |            |        |        |
|---------------|--------|-------|---------|-------|----------|------------|--------|--------|
| Name          | Enable | Type  | Weekday | Start | Duration | Trigger by | Prefix | Action |
| Send_to_Email | yes    | Event | 0000010 | 18:0  | 12:0     | x,M0,x     |        | SMTP   |

|                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name               | Send_to_Email                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Enable             | <input checked="" type="radio"/> Yes <input type="radio"/> No                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Type               | <input checked="" type="radio"/> Event Trigger <input type="radio"/> Schedule Trigger, Interval <input type="text" value="60"/> (Seconds)                                                                                                                                                                                                                                                                                                                                                |
| Enable Time        | <input type="checkbox"/> Sun <input type="checkbox"/> Mon <input type="checkbox"/> Tue <input type="checkbox"/> Wed <input type="checkbox"/> Thu <input checked="" type="checkbox"/> Fri <input type="checkbox"/> Sat<br>Start from <input type="text" value="18"/> : <input type="text" value="0"/> , Duration <input type="text" value="12"/> : <input type="text" value="0"/> ((max 168:00 hours))                                                                                    |
| Trigger by         | <input type="checkbox"/> Sensor <input type="text" value="Change to active"/> <input checked="" type="checkbox"/> Motion Area <input type="text" value="Area-1"/>                                                                                                                                                                                                                                                                                                                        |
| Record File Prefix | <input type="text"/> (0 ~ 20 Digits)                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Action             | <input type="checkbox"/> Go <input checked="" type="radio"/> Preset <input type="radio"/> Tour<br><input type="checkbox"/> Voice Alert, Duration <input type="text"/> (0~86400 Seconds)<br><input type="checkbox"/> Alarm Out, Duration <input type="text"/> (0~86400 Seconds)<br><input type="checkbox"/> Send FTP <input type="text" value="Intra_FTP"/><br><input type="checkbox"/> Send TCP<br><input type="checkbox"/> Send HTTP<br><input checked="" type="checkbox"/> Send E-Mail |

**Example 3:**

Enable Voice Alert every 10-minute during 18:00 to 24:00 from Monday to Friday.

1. Type: Select schedule trigger and interval is 10-minute.
2. Enable time: Select Monday to Friday, and set start time from 18:00 and keep work in 6 hours.
3. Trigger by : You do not need to choose it, because this will be triggered every 10 minute
4. Action : Voice Alert

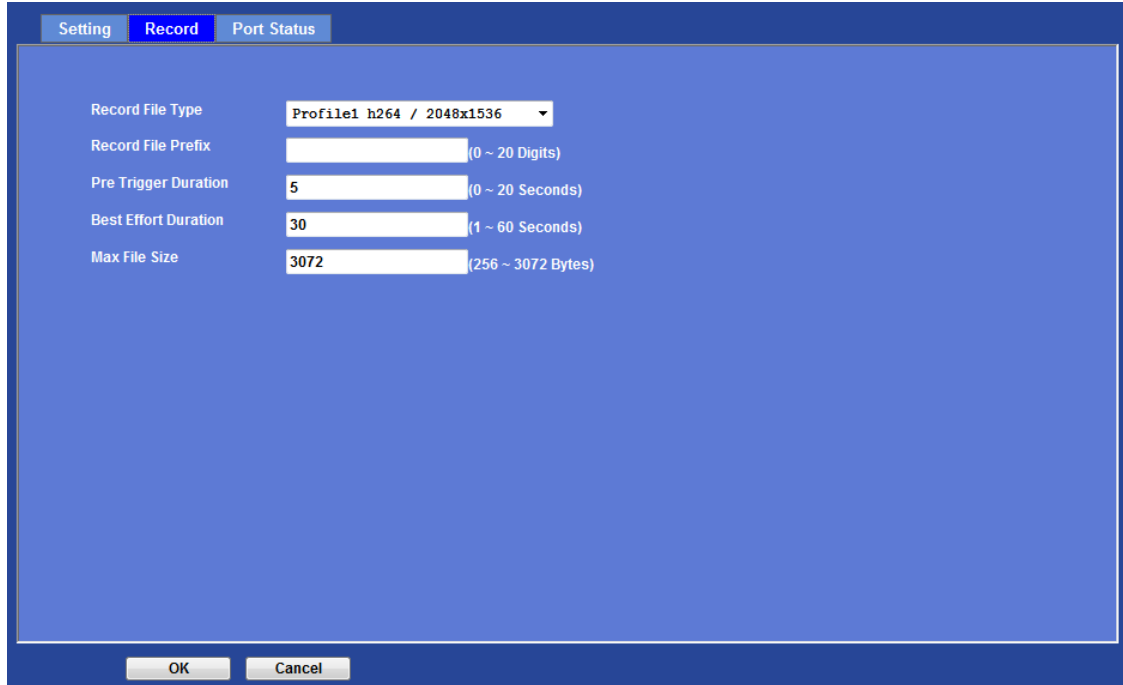
| Setting             |        |          |         |       |          |            |        |        |
|---------------------|--------|----------|---------|-------|----------|------------|--------|--------|
| Name                | Enable | Type     | Weekday | Start | Duration | Trigger by | Prefix | Action |
| Trigger_Voice_Alert | yes    | Schedule | 0111110 | 18:0  | 6:0      | x,M0,x     |        | VOICE  |

|                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name               | Trigger_Voice_Alert                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Enable             | <input checked="" type="radio"/> Yes <input type="radio"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Type               | <input type="radio"/> Event Trigger <input checked="" type="radio"/> Schedule Trigger, Interval <input type="text" value="600"/> (Seconds)                                                                                                                                                                                                                                                                                                                                                          |
| Enable Time        | <input type="checkbox"/> Sun <input checked="" type="checkbox"/> Mon <input checked="" type="checkbox"/> Tue <input checked="" type="checkbox"/> Wed <input checked="" type="checkbox"/> Thu <input checked="" type="checkbox"/> Fri <input type="checkbox"/> Sat<br>Start from <input type="text" value="18"/> : <input type="text" value="0"/> , Duration <input type="text" value="6"/> : <input type="text" value="0"/> ((max 168:00 hours))                                                    |
| Trigger by         | <input type="checkbox"/> Sensor <input type="text" value="Change to active"/> <input checked="" type="checkbox"/> Motion Area <input type="text" value="Area-1"/>                                                                                                                                                                                                                                                                                                                                   |
| Record File Prefix | <input type="text"/> (0 ~ 20 Digits)                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Action             | <input type="checkbox"/> Go <input checked="" type="radio"/> Preset <input type="radio"/> Tour<br><input checked="" type="checkbox"/> Voice Alert, Duration <input type="text" value="10"/> (0~86400 Seconds)<br><input type="checkbox"/> Alarm Out, Duration <input type="text"/> (0~86400 Seconds)<br><input type="checkbox"/> Send FTP <input type="text" value="Intra_FTP"/><br><input type="checkbox"/> Send TCP<br><input type="checkbox"/> Send HTTP<br><input type="checkbox"/> Send E-Mail |

## Record

User can choose the type of record file for event or schedule application.



The screenshot shows a software window titled 'Record' with three tabs: 'Setting', 'Record' (selected), and 'Port Status'. The 'Record' tab contains five configuration fields:

| Field                | Value                     | Range              |
|----------------------|---------------------------|--------------------|
| Record File Type     | Profile1 h264 / 2048x1536 |                    |
| Record File Prefix   |                           | (0 ~ 20 Digits)    |
| Pre Trigger Duration | 5                         | (0 ~ 20 Seconds)   |
| Best Effort Duration | 30                        | (1 ~ 60 Seconds)   |
| Max File Size        | 3072                      | (256 ~ 3072 Bytes) |

At the bottom of the window are 'OK' and 'Cancel' buttons.

**Record File Type:**

Choose a profile to record.

**Record File Prefix:**

Define the prefix of recorded filename.

**Pre-Trigger Duration:**

Define the maximum duration of pre-alarm.

**Best Effort Duration:**

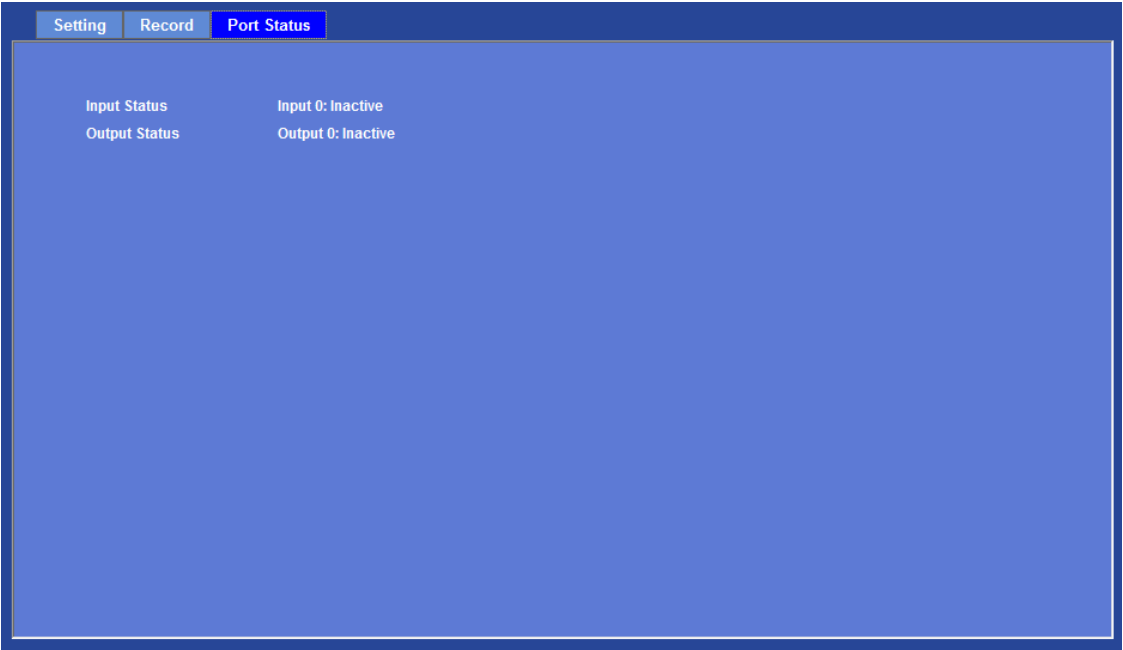
Define the best effort duration of post-alarm.

**Max File Size:**

Define the maximum buffer size of record file.

## Port Status

User can check the status of digital input and output (DIDO).



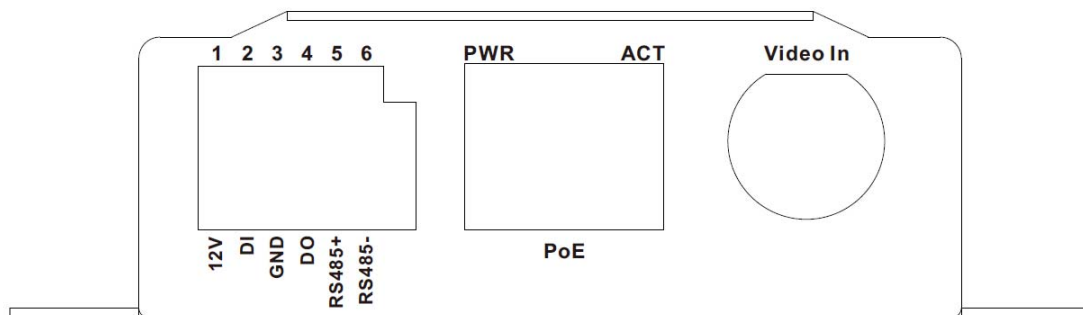
**Input Status:**  
Show either inactive or active.

**Output Status:**  
Show either inactive or active.

## Appendix A: Alarm I/O Connector

Some features of the Video Server can be activated by the external sensor that senses physical changes in the area Video Server is monitoring. These changes can include intrusion detection or certain physical change in the monitored area. For examples, the external sensor can be a door switch or an infrared motion detector. These devices are customer provided, and are available from dealers who carry surveillance and security products. Electrically, they must be able to provide a momentary contact closure.

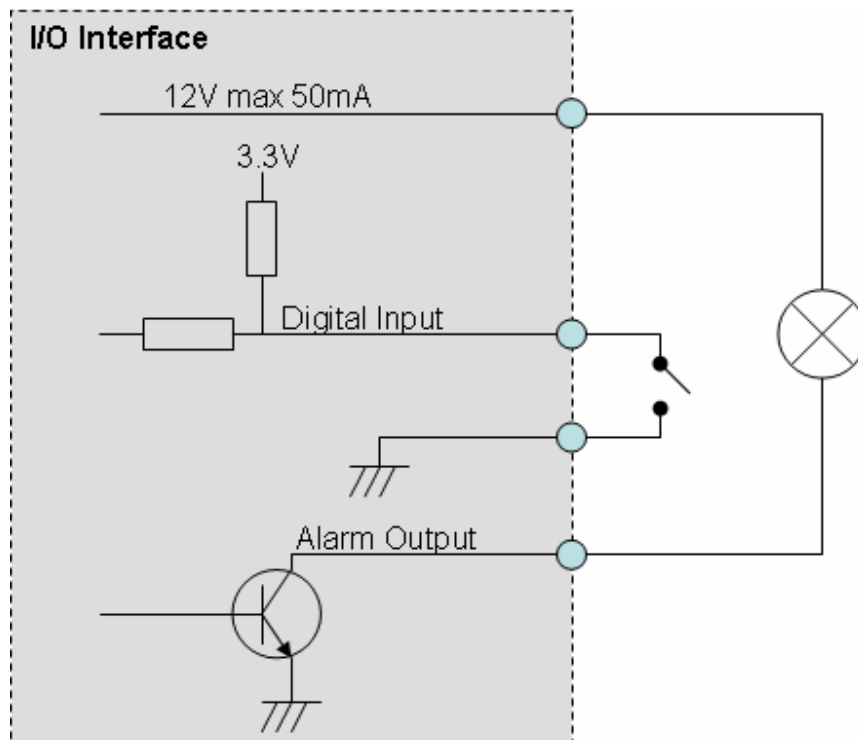
This Video Server provides wires for general I/O terminal interface as below (depends on connector type):



| Name | Number | Function                     |
|------|--------|------------------------------|
| VDC  | 1      | 12V DC output (50mA maximum) |
| DI   | 2      | Digital signal input         |
| GND  | 3      | GND                          |
| DO   | 4      | Digital signal output        |
| 485+ | 5      | RS485 data +                 |
| 485- | 6      | RS485 data -                 |

User can refer to the schematic below to make a proper connection between I/O connector and external sensor and output device.

**Explanation of External I/O Circuit Diagram:**



**CAUTION!**

- THE LOW VOLTAGE/CURRENT CIRCUITS AND HIGH VOLTAGE/ CURRENT CIRCUITS ARE IN THE VIDEO SERVER CIRCUIT. THE QUALIFIED ELECTRICIAN SHOULD DO THE WIRING NOT BY YOURSELF. INCORRECT WIRING COULD DAMAGE VIDEO SERVER AND YOU MIGHT RECEIVE THE FATAL ELECTRIC SHOCK.
- THE EXTERNAL I/O IS NOT CAPABLE OF CONNECTING DIRECTLY TO DEVICES THAT REQUIRE LARGE AMOUNTS OF CURRENT. IN SOME CASES, A CUSTOM INTERFACE CIRCUIT (CUSTOMER PROVIDED) MAY HAVE TO BE USED. SERIOUS DAMAGE TO VIDEO SERVER MAY RESULT IF A DEVICE IS CONNECTED TO THE EXTERNAL I/O THAT EXCEEDS ITS ELECTRICAL CAPABILITY.

# Appendix B: Troubleshooting & Frequently Asked Questions

| Question                                                                    | Answer or Resolution                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Features</b>                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| The video and audio codec is adopted in the device.                         | The device utilizes H.264, MPEG4 and JPEG triple compression to providing high quality images. Where H.264 and MPEG4 are standards for video compression and JPEG is a standard for image compression.<br>The audio codec is defined as AMR for 3GPP and G.711/G.726 for RTSP streaming.                                                                                                                                                                                                     |
| The maximum number of users access the device simultaneously.               | The maximum number of users is limited to 20. However, it also depends on the total bandwidth accessed to this device from clients. The maximum data throughput of the device is around 20~25Mbps for UDP mode and 10Mbps for HTTP mode. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on. |
| The device can be used outdoors or not.                                     | The device is weatherproof.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Install this device</b>                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Status LED does not light up.                                               | <ul style="list-style-type: none"> <li>• Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again.</li> <li>• If the problem is not solved, the device might be faulty. Contact your dealer for further help.</li> </ul>                                                                                                                                                                                              |
| The network cabling is required for the device.                             | The device uses Category 5 UTP cable allowing 10 and/or 100 Base-T networking.                                                                                                                                                                                                                                                                                                                                                                                                               |
| The device will be installed and work if a firewall exists on the network.  | If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.                                                                                                                                                                                                                                                                                                                           |
| The username and password for the first time or after factory default reset | Username = <b>admin</b> and leave password blank.<br>Note that it's all case sensitivity.                                                                                                                                                                                                                                                                                                                                                                                                    |
| Forgot the username and password                                            | Follow the steps below. <ol style="list-style-type: none"> <li>1. Restore the factory default setting by pressing and holding down more than 5 seconds on the device.</li> <li>2. Reconfigure the device.</li> </ol>                                                                                                                                                                                                                                                                         |

|                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Forgot the IP address of the device.                                                        | Check IP address of device by using the IPWizard II program or by UPnP discovery.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| IPWizard II program cannot find the device.                                                 | <ul style="list-style-type: none"> <li>• Re-power the device if cannot find the unit within 1 minutes.</li> <li>• Do not connect device over a router. IPWizard II program cannot detect device over a router.</li> <li>• If IP address is not assigned to the PC which running IPWizard II program, then IPWizard II program cannot find device. Make sure that IP address is assigned to the PC properly.</li> <li>• Antivirus software on the PC might interfere with the setup program. Disable the firewall of the antivirus software during setting up this device.</li> <li>• Check the firewall setting of your PC or Notebook.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Internet Explorer does not seem to work well with the device                                | Make sure that your Internet Explorer is version 6.0 or later. If you are experiencing problems, try upgrading to the latest version of Microsoft's Internet Explorer from the Microsoft webpage.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| IPWizard II program fails to save the network parameters.                                   | <ul style="list-style-type: none"> <li>• Network may have trouble. Confirm the parameters and connections of the device.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>UPnP NAT Traversal</b>                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Cannot work with NAT router                                                                 | <ul style="list-style-type: none"> <li>• Maybe NAT router does not support UPnP function. Please check user's manual of router and turn on UPnP function.</li> <li>• Maybe UPnP function of NAT router is not compatible to the IP camera. Please contact your dealer to get the approval routers list.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Some IP cameras are working but others are failed                                           | <ul style="list-style-type: none"> <li>• Maybe too many IP cameras have been installed on the LAN, and then NAT router is out of resource to support more cameras. You could turn off and on NAT router to clear out of date information inside router.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Access this device</b>                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Cannot access the login page and other web pages of the Video Server from Internet Explorer | <ul style="list-style-type: none"> <li>• Maybe the IP Address of the Video Server is already being used by another device or computer. To confirm this possible problem, disconnect the Video Server from the network first, and then run the PING utility to check it out.</li> <li>• May be due to the network cable. Try correcting your network cable and configuration. Test the network interface by connecting a local computer to the Video Server via a crossover cable.</li> <li>• Make sure the Internet connection and setting is ok.</li> <li>• Make sure enter the IP address of Internet Explorer is correct. If the Video Server has a dynamic address, it may have changed since you last checked it.</li> <li>• Network congestion may prevent the web page appearing quickly. Wait for a while.</li> </ul> <p>The IP address and Subnet Mask of the PC and Video Server must be in the same class of the private IP address on the LAN.</p> <ul style="list-style-type: none"> <li>• Make sure the http port used by the Video Server,</li> </ul> |

|                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                           | <p>default=80, is forward to the Video Server's private IP address.</p> <ul style="list-style-type: none"> <li>• The port number assigned in your Video Server might not be available via Internet. Check your ISP for available port.</li> <li>• The proxy server may prevent you from connecting directly to the Video Server, set up not to use the proxy server.</li> <li>• Confirm that Default Gateway address is correct.</li> <li>• The router needs Port Forwarding feature. Refer to your router's manual for details.</li> <li>• Packet Filtering of the router may prohibit access from an external network. Refer to your router's manual for details.</li> <li>• Access the Video Server from the Internet with the global IP address of the router and port number of Video Server.</li> <li>• Some routers reject the global IP address to access the Video Server on the same LAN. Access with the private IP address and correct port number of Video Server.</li> <li>• When you use DDNS, you need to set Default Gateway and DNS server address.</li> <li>• If it's not working after above procedure, reset Video Server to default setting and installed it again.</li> <li>• If the problem is not solved, the Video Server might be faulty. Contact your dealer for further help.</li> </ul> |
| Image or video does not appear in the main page.                                                                          | <ul style="list-style-type: none"> <li>• The first time the PC connects to Video Server, a pop-up <b>Security Warning window</b> will appear to download ActiveX Controls. When using Windows XP, or Vista, log on with an appropriate account that is authorized to install applications.</li> <li>• Network congestion may prevent the Image screen from appearing quickly. You may choose lower resolution to reduce the required bandwidth.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Check the device's ActiveX is installed on your computer                                                                  | <p>Go to C:\Windows\Downloaded Program Files and check to see if there is an entry for the file "<b>IPCamera Control</b>". The status column should show "Installed". If the file is not listed, make sure your Security Settings in Internet Explorer are configured properly and then try reloading the device's home page. Most likely, the ActiveX control did not download and install correctly. Check your Internet Explorer security settings and then close and restart Internet Explorer. Try to browse and log in again.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Internet Explorer displays the following message: "Your current security settings prohibit downloading ActiveX controls". | <p>Setup the IE security settings or configure the individual settings to allow downloading and scripting of ActiveX controls.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| The device work locally but not externally.                                                                               | <ul style="list-style-type: none"> <li>• Might be caused from the firewall protection. Check the Internet firewall with your system or network administrator. The firewall may need to have some settings changed in order for the device to be accessible outside your LAN.</li> <li>• Make sure that the device isn't conflicting with any other web server running on your LAN.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

|                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                            | <ul style="list-style-type: none"> <li>• Check the configuration of the router settings allow the device to be accessed outside your local LAN.</li> <li>• Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly.</li> </ul>                                                                                                                                        |
| The unreadable characters are displayed.                                   | Use the operating system of the selected language. Set the Encoding or the Character Set of the selected language on the Internet Explorer.                                                                                                                                                                                                                                                                                                                    |
| Frame rate is slower than the setting.                                     | <ul style="list-style-type: none"> <li>• The traffic of the network and the object of the image affect the frame rate. The network congestion causes frame rate slower than the setting.</li> <li>• Check the bandwidth of Internet connection. If the Internet bandwidth is lower than target bit rate, the video streaming will not work correctly.</li> <li>• Ethernet switching hub can smooth the frame rate.</li> </ul>                                  |
| Blank screen or very slow video when audio is enabled.                     | <ul style="list-style-type: none"> <li>• Your connection to the device does not have enough bandwidth to support a higher frame rate for the streamed image size. Try reducing the video streaming size to 160x120 or 320x240 and/or disabling audio.</li> <li>• Audio will consume 32 kbps. Disable audio to improve video. Your Internet connection may not have enough bandwidth to support streaming audio from the device.</li> </ul>                     |
| Image Transfer on e-mail or FTP does not work.                             | <ul style="list-style-type: none"> <li>• Default Gateway and DNS server address should be set up correctly.</li> <li>• If FTP does not work properly, ask your ISP or network administrator about the transferring mode of FTP server.</li> </ul>                                                                                                                                                                                                              |
| Pan/Tilt does not work. (including Click to Center and Preset Positioning) | <ul style="list-style-type: none"> <li>• Click <b>[Refresh]</b> on the Internet Explorer when the communication stops with the device. The image will refresh.</li> <li>• Other clients may be operating Pan/Tilt.</li> <li>• Pan/Tilt operation has reached the end of corner.</li> </ul>                                                                                                                                                                     |
| Pan/Tilt does not work smoothly.                                           | There may be a slight delay when you are using the Pan/Tilt feature in conjunction with streaming audio and video. If you find that there is a significant delay while panning or tilting the camera, try disabling the audio streaming and/or reducing the video streaming size.                                                                                                                                                                              |
| <b>Video quality of the device</b>                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| The focus on the Camera is bad.                                            | <ul style="list-style-type: none"> <li>• The lens is dirty or dust is attached. Fingerprints, dust, stain, etc. on the lens can degrade the image quality.</li> </ul>                                                                                                                                                                                                                                                                                          |
| The color of the image is poor or strange.                                 | <ul style="list-style-type: none"> <li>• Adjust White Balance.</li> <li>• To insure the images you are viewing are the best they can be, set the Display property setting (color quality) to 16bit at least and 24 bit or higher if possible within your computer.</li> <li>• The configuration on the device image display is incorrect. You need to adjust the image related parameters such as brightness, contrast, hue and sharpness properly.</li> </ul> |
| Image flickers.                                                            | <ul style="list-style-type: none"> <li>• Wrong power line frequency makes images flicker. Make sure the 50 or 60Hz format of your device.</li> <li>• If the object is dark, the image will flicker. Make the condition around the Camera brighter.</li> </ul>                                                                                                                                                                                                  |

|                                   |                                                                                                                                                                         |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Noisy images occur.               | The video images might be noisy if the device is located in a very low light environment. Make the condition around the camera brighter or turn the White-light LED on. |
| <b>Miscellaneous</b>              |                                                                                                                                                                         |
| Cannot play the recorded ASF file | Have installed Microsoft®'s DirectX 9.0 or later and use the Windows Media Player 11.0 or later to play the AVI filed recorded by the Device.                           |

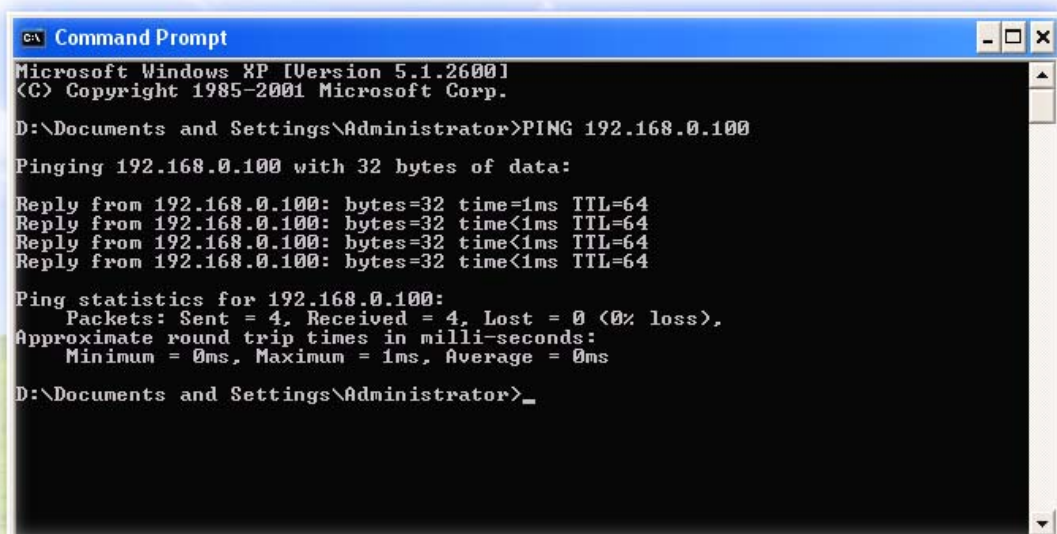
## Appendix C: PING IP Address

The PING (stands for Packet Internet Groper) command is used to detect whether a specific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm the device installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of the device, utilize the PING command as follows:

- Launch a Command Prompt.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the device. For example, ping 192.168.0.100

The replies, as illustrated below, will provide an explanation to the problem.



```
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

D:\Documents and Settings\Administrator>PING 192.168.0.100

Pinging 192.168.0.100 with 32 bytes of data:

Reply from 192.168.0.100: bytes=32 time=1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64
Reply from 192.168.0.100: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.0.100:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 1ms, Average = 0ms

D:\Documents and Settings\Administrator>
```

If you want to detect any other devices conflicts with the IP address of Video Server, also can utilize the PING command but you must disconnect the Camera from the network first.

## Appendix D: Bandwidth Estimation

The frame rate of video transmitted from the device depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements from your device.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast motion will produce higher bit rate vice versa. Actual results generated by the device may be varying.

| Image Resolution | Average range of data sizes for JPEG mode | Average bit rate for MPEG4 mode | Average bit rate for H.264 mode |
|------------------|-------------------------------------------|---------------------------------|---------------------------------|
| QCIF             | 6 ~ 12k byte per frame                    | 64kbps~256kbps @ 30fps          | 32kbps~192kbps @ 30fps          |
| CIF              | 20 ~ 40k byte per frame                   | 384kbps~1024kbps @ 30fps        | 256kbps~768kbps @ 30fps         |
| D1               | 50 ~ 150K byte per frame                  | 768kbps~4096kbps @ 30fps        | 512kbps~3076kbps @ 30fps        |

**Note:** Audio streaming also takes bandwidth around 32kbps. Some xDSL/Cable modem upload speeds could not even reach up to 128 kbps. Thus, you may not be able to receive good quality video while also streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.

## Appendix E: Specifications

| Function                          | Video Server                                                                                                                                                                                                                                                          |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Preset Points                     | 128 preset points (maximum)                                                                                                                                                                                                                                           |
| Camera Tour                       | 16 tours                                                                                                                                                                                                                                                              |
| <b>IP Module</b>                  |                                                                                                                                                                                                                                                                       |
| <b>Video</b>                      |                                                                                                                                                                                                                                                                       |
| Video Encoder                     | H.264, MPEG4 and Motion JPEG simultaneously (Tri-encoders)                                                                                                                                                                                                            |
| Video Profile                     | 9 profiles simultaneously                                                                                                                                                                                                                                             |
| Frame Rate                        | Up to 30fps in all resolutions                                                                                                                                                                                                                                        |
| Image Setting                     | 3D Noise reduction<br>Color, brightness, sharpness, contrast, Hue<br>Privacy Masks<br>Text, time and date overlay                                                                                                                                                     |
| Streaming                         | Simultaneously multi-profile streaming<br>Streaming over UDP, TCP, or HTTP<br>M-JPEG streaming over HTTP (server push)<br>Supports 3GPP mobile surveillance (MPEG4)<br>Controllable frame rate and bandwidth<br>Constant and variable bit rate (MPEG4 / H.264)<br>ROI |
| <b>Audio</b>                      |                                                                                                                                                                                                                                                                       |
| Audio Encoder                     | RTSP: G.711 64kbps, G.726 32kbps<br>3GPP: AMR                                                                                                                                                                                                                         |
| Audio Streaming                   | One-way or two-way                                                                                                                                                                                                                                                    |
| Microphone                        | External microphone input                                                                                                                                                                                                                                             |
| Audio Output                      | Adjustable audio output gain                                                                                                                                                                                                                                          |
| <b>Network</b>                    |                                                                                                                                                                                                                                                                       |
| Supported Protocols               | IPv4/6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, 3GPP, Samba, ICMP                                                                                                                             |
| Security                          | Password protection, IP address filtering, HTTPS encrypted data transmission, user access log                                                                                                                                                                         |
| Users                             | 20 simultaneous unicast users                                                                                                                                                                                                                                         |
| Ethernet                          | 10/100M auto negotiation                                                                                                                                                                                                                                              |
| <b>System Integration</b>         |                                                                                                                                                                                                                                                                       |
| Application Programming Interface | ONVIF<br>Open API for software integration<br>SDK                                                                                                                                                                                                                     |
| Alarm Triggers                    | Intelligent video motion detection and external input                                                                                                                                                                                                                 |
| Motion Detection                  | 10-zone video motion detection with included or excluded options                                                                                                                                                                                                      |
| Alarm Events                      | File upload via FTP, SAMBA, SD card or email<br>Notification via email, HTTP, and TCP<br>External output activation<br>Go to PTZ preset position<br>Audio alerting output                                                                                             |

|                                  |                                                                                                                                                                                                                                                   |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Video Buffer</b>              | Pre- and post- alarm buffering                                                                                                                                                                                                                    |
| <b>General</b>                   |                                                                                                                                                                                                                                                   |
| <b>RAM</b>                       | 128MB                                                                                                                                                                                                                                             |
| <b>ROM</b>                       | 16MB                                                                                                                                                                                                                                              |
| <b>Power Supply</b>              | 12V DC external power adapter                                                                                                                                                                                                                     |
| <b>PoE</b>                       | IEEE 802.3af                                                                                                                                                                                                                                      |
| <b>Power Consumption</b>         | 4W (12VDC in)                                                                                                                                                                                                                                     |
| <b>Connectors</b>                | RJ-45 10BaseT/100BaseTX<br>Video input (BNC connector)<br>DC power jack<br>1 alarm input and 1 output<br>RS485<br>External MIC input<br>Audio out<br>Composite video out (BNC type)<br>Micro SD card (Max 32GB, Class 6)<br>Factory default reset |
| <b>Indication LED</b>            | Green and orange LEDs                                                                                                                                                                                                                             |
| <b>Operating Temperature</b>     | 0°C to 50°C                                                                                                                                                                                                                                       |
| <b>Operating Humidity</b>        | 20% ~ 80% (non-condensing)                                                                                                                                                                                                                        |
| <b>Dimension</b>                 | TBD                                                                                                                                                                                                                                               |
| <b>Viewing System</b>            |                                                                                                                                                                                                                                                   |
| <b>OS</b>                        | Windows® XP, Vista, 7                                                                                                                                                                                                                             |
| <b>Browser</b>                   | IE 6.0 or later, Firefox 2.0 or later, Safari                                                                                                                                                                                                     |
| <b>Cell Phone</b>                | With 3GPP player                                                                                                                                                                                                                                  |
| <b>Video Player</b>              | VLC, Quick Time, Real Player, Core Player                                                                                                                                                                                                         |
| <b>Software</b>                  |                                                                                                                                                                                                                                                   |
| <b>Search &amp; Installation</b> | IPWizard II                                                                                                                                                                                                                                       |
| <b>Bundled NVR Program</b>       | SecuGuard 64CH                                                                                                                                                                                                                                    |

## ***Appendix F: Configure Port Forwarding Manually***

The device can be used with a router. If the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. This device supports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the device with a router on your network is an easy 3–step procedure as following:

- (1) Assign a local/fixed IP address to your device
- (2) Access the Router with Your Web browser
- (3) Open/Configure Virtual Server Ports of Your Router

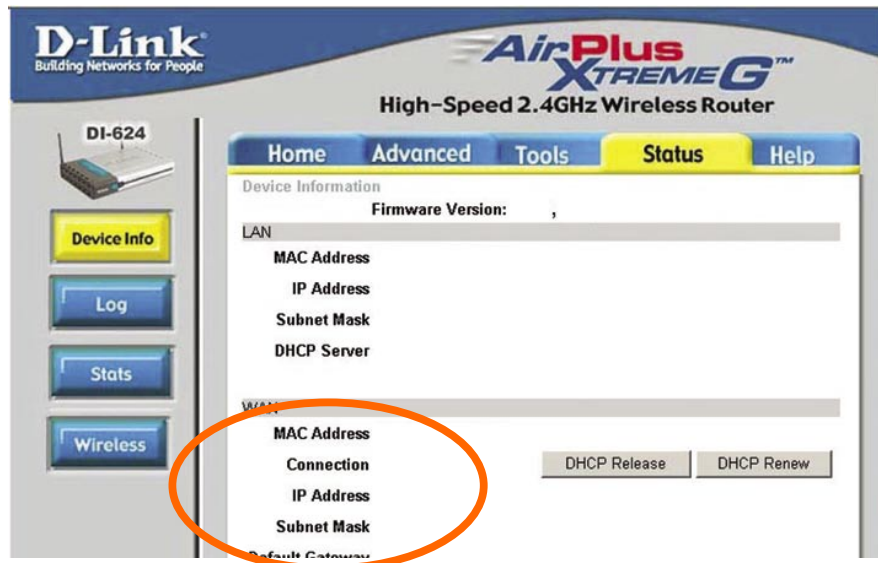
### **(1) Assign a local/fixed IP address to your device**

The device must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the device with a fixed IP address, for example, 192.168.0.100.

### **(2) Access the Router with Your Web browser**

The following steps generally apply to any router that you have on your network. The D-Link DI-624 is used as an example to clarify the configuration process. Configure the initial settings of the router by following the steps outlined in the router's **Quick Installation Guide**.

If you have cable or DSL service, you will most likely have a dynamically assigned WAN IP Address. 'Dynamic' means that your router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN information for your router. As shown on the following page the WAN IP Address will be listed. This will be the address that you will need to type in your web browser to view your camera over the Internet. Be sure to uncheck the **Reset IP address at next boot** button at the top of the screen after modifying the IP address. Failure to do so will reset the IP address when you restart your computer.



Your WAN IP Address will be listed here.

**Note:** Because a dynamic WAN IP can change from time to time depending on your ISP, you may want to obtain a Static IP address from your ISP. A Static IP address is a fixed IP address that will not change over time and will be more convenient for you to use to access your camera from a remote location. If you could not get a Static IP address from your ISP, the DIPS™ or DDNS is a solution alternatively.

### (3) Open/set Virtual Server Ports to enable remote image viewing

The firewall security features built into the router and most routers prevent users from accessing the video from the device over the Internet. The router connects to the Internet over a series of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Server ports used by the camera must be opened through the router for remote access to your camera. Virtual Server is accessed by clicking on the **Advanced** tab of the router screen.

Follow these steps to configure your router's Virtual Server settings

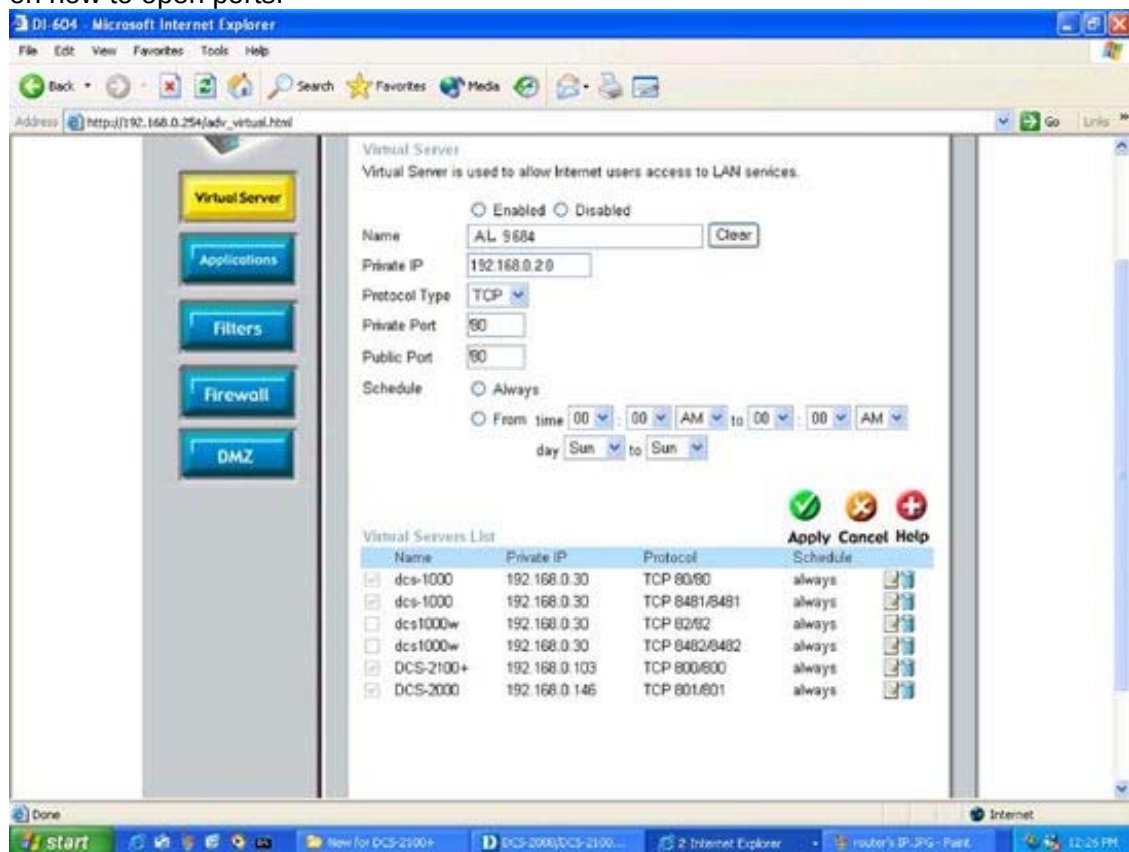
- Click **Enabled**.
- Enter a unique name for each entry.
- Select **Both** under **Protocol Type** (**TCP** and **UDP**)
- Enter your camera's local IP Address (e.g., **192.168.0.100**, for example) in the **Private IP** field.
- If you are using the default camera port settings, enter **80** into the **Public** and

**Private Port** section, click **Apply**.

- **Scheduling** should be set to **Always** so that the camera images can be accessed at any time.

A check mark appearing before the entry name will indicate that the ports are enabled.

**Important:** Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for specific instructions on how to open ports.



Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

By now, you have finished your entire PC configuration for this device

## Appendix G: Power Line Frequency

| COUNTRY                     | VOLTAGE   | FREQUENCY | COMMENTS                                                                                                                                                                                                              |
|-----------------------------|-----------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Argentina                   | 220V      | 50 Hz     | *Neutral and line wires are reversed from that used in Australia and elsewhere.                                                                                                                                       |
| Australia                   | 230V*     | 50 Hz     | *Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.                                                    |
| Austria                     | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Brazil                      | 110/220V* | 60 Hz     | *127V found in states of Bahia, Paran? (including Curitiba), Rio de Janeiro, S?o Paulo and Minas Gerais (though 220V may be found in some hotels). Other areas are 220V only, with the exception of Fortaleza (240V). |
| Canada                      | 120V      | 60 Hz     |                                                                                                                                                                                                                       |
| China, People's Republic of | 220V      | 50 Hz     |                                                                                                                                                                                                                       |
| Finland                     | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| France                      | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Germany                     | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Hong Kong                   | 220V*     | 50 Hz     |                                                                                                                                                                                                                       |
| India                       | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Italy                       | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Japan                       | 100V      | 50/60 Hz* | *Eastern Japan 50 Hz (Tokyo, Kawasaki, Sapporo, Yokohama, and Sendai); Western Japan 60 Hz (Osaka, Kyoto, Nagoya, Hiroshima)                                                                                          |
| Malaysia                    | 240V      | 50 Hz     |                                                                                                                                                                                                                       |
| Netherlands                 | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Portugal                    | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Spain                       | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Sweden                      | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Switzerland                 | 230V      | 50 Hz     |                                                                                                                                                                                                                       |
| Taiwan                      | 110V      | 60 Hz     |                                                                                                                                                                                                                       |
| Thailand                    | 220V      | 50 Hz     |                                                                                                                                                                                                                       |
| United Kingdom              | 230V*     | 50 Hz     | *Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.                                                    |
| United States of America    | 120V      | 60 Hz     |                                                                                                                                                                                                                       |

## Appendix H: 3GPP

To use the 3GPP function, in addition to previous section, you might need more information or configuration to make this function work.

**Note** that to use the 3GPP function, it strongly recommends to install the Networked Device with a public and fixed IP address without any firewall protection.

### **RTSP Port:**

Port 554 is the default for RTSP service. However, sometimes, some service providers change this port number for some reasons. If so, user needs to change this port accordingly.

### **Dialing procedure:**

1. Choose a verified player (PacketVideo or Realplayer currently)
2. Use the following URL to access:

`rtsp://host/mpeg4/media.3gp`

Where *host* is the host name or IP address of the camera.

### **Compatible 3G mobile phone:**

Please contact your dealer to get the approved list of compatible 3G phone.